

ABSTRAK

Judul laporan ini adalah penanganan dinner di ruby and lounge hotel royal jember pada saat pandemi covid-19, royal hotel menyediakan penginapan dan juga pelayanan makanan dan minuman. Food and Beverages Department adalah departemen yang bertanggung jawab terhadap kebutuhan makanan dan minuman diroyal hotel and lounge. Pelayanan makanan dan minuman dapat di temukan di beberapa Restoran, ruby resto n'lounge adalah Restoran yang berlokasi di dekat kolam renang yang bertugas melayani tamu baik makanan ataupun minuman. Pelayanan makanan dan minuman di ruby resto n'lounge adalah salah satu Jenis Pelayanan yang digunakan dengan istilah plate service atau ready on the plate, yakni dengan waiter atau waitress menyajikan langsung kepada tamu. Romantic dinner adalah Makan malam yang romantis dan sangat manis untuk bercinta. *romantic dinner followed by some sweet,sweet love making*, Makan malam yang romantis dilanjutkan dengan bercinta yang sangat manis *Romantic Dinner* dimulai pukul 18.00 sore sampai pukul 20.00 malam. Ada dua area system pelayanan Romantic Dinner di royal hotel n'lounge, yaitu pelayanan di area *restaurant* dan pelayanan *di area swimming pool*.

Kata kunci : *food and beverage service*, penanganan *romantic dinner*



ABSTRACT

The title of this report is the of handling dinner at the ruby and lounge of the royal jember hotel during the covid-19 pandemic, the royal hotel provides lodging and also food and beverage services. Food and Beverage Department is the department that is responsible for the food and beverage needs of the Royal Hotel and Lounge. Food and beverages services can be found in several restaurants, ruby restaurant n'lounge is a restaurant located near the swimming pool which is in charge of serving guests both food and drinks. Food and beverage service at ruby restaurant n' lounge is one type of service that is used with the term plate service or ready on the plate, namely with a waiter or waitress serving directly to guests. Romantic dinner is a romantic dinner and very sweet to make love. romantic dinner followed by some sweet,sweet love making, a romantic dinner followed by a very sweet lovemaking Romantic Dinner starting at 18.00 pm until 20.00 pm. There are two areas of the Romantic Dinner service system at the royal hotel n'lounge, namely service in the restaurant area and service in the swimming pool area.

Keywords: food and beverage service, handling romantic dinner

