

## ABSTRAK

Judul dari laporan ini adalah “Operasional Di Restoran Tang Palace Hotel JW Marriott Hotel Surabaya Pada Saat Pandemi Covid-19 ”. Yang melatarbelakangi penelitian ini adalah tentang Operasional Di Tang Palace Restoran JW Marriott Hotel Surabaya Pada Saat Pandemi Covid-19..Metode penelitian yang digunakan yaitu dengan Teknik wawancara,Observasi,Kepustakaan. Metode pengumpulan data yang digunakan adalah metode kepustakaan, wawancara, observasi dan dokumentasi ini merupakan deskriptif kualitatif yang mana menggunakan Analisa deskriptif dana Analisis SWOT

**Kata kunci :** Operasional Di Restoran Tang Palace Hotel JW Marriott Hotel Surabaya Pada Saat Pandemi Covid-19



## ABSTRACT

The title of this report is "Operations at Tang Palace Hotel Restaurant JW Marriott Hotel Surabaya During the Covid-19 Pandemic". The background of this research is about Operations at Tang Palace Restaurant JW Marriott Hotel Surabaya During the Covid-19 Pandemic. The research method used is interview, observation, and library techniques. The data collection method used is the method of literature, interviews, observations and documentation. This is a qualitative descriptive which uses descriptive analysis and SWOT analysis.

**Keywords:** Operational at Tang Palace Restaurant JW Marriott Hotel Surabaya During the Covid-19 Pandemic