

ABSTRAK

Nama	: Trias Putri Andini
Program Studi	: Ilmu Pemerintahan
Judul	: Mekanisme Pelayanan Pendaftaran Tanah Sistematis Lengkap di Badan Pertanahan Nasional Kabupaten Jember di Masa Pandemi Covid-19

Penelitian ini bertujuan untuk mengetahui dan mendeskripsikan mekanisme pelayanan yang diberikan oleh badan pertanahan nasional kabupaten jember terutama pada program pendaftaran tanah sistematis lengkap (ptsl). Metode penelitian menggunakan metode kualitatif. Sumber data diperoleh dari kepala badan pertanahan nasional kabupaten jember beserta staf. Pengumpulan data melalui wawancara, obervasi, dan dokumentasi. Analisis menggunakan pengumpulan data, reduksi data, penyajian data, dan penarikan kesimpulan.

Berdasarkan Peraturan Presiden Nomor 20 Tahun 2015 Badan Pertanahan Nasional (BPN) yang dahulu dikenal dengan sebutan Kantor Agraria merupakan lembaga pemerintah nonkementerian di Indonesia yang mempunyai tugas untuk melaksanakan tugas pemerintahan di bidang Pertanahan sesuai dengan ketentuan peraturan perundang-undangan. Salah satu program yang sampai saat ini diperlukan masyarakat dan mendapat tanggapan positif yakni PTSL atau Pendaftaran Tanah Sistematis Lengkap. Salah satunya adalah Kabupaten Jember. Program PTSL di Kabupaten Jember memiliki target sertifikasi tanah sebesar 94.000 sertifikat. Target tersebut diharapkan seluruh tanah milik warga Jember sudah sertifikat pada tahun 2024. Namun pada saat ini Indonesia sedang mengalami masa pandemi dimana seluruh mekanisme pelayanan pasti berubah dikarenakan harus mematuhi protokol kesehatan demi mengurangi tersebarnya virus yang sedang menyebar yaitu Covid-19.

Peneliti telah mendapatkan informasi bahwa mekanisme pelayanan PTSL di Kantor Badan Pertanahan Nasional di Kabupaten Jember telah sesuai dengan petunjuk teknis Nomor 1069/3.1-100/IV/2018 yakni terdiri dari beberapa tahap meliputi objek PTSL, tahapan kegiatan dan output, kegiatan penerbitan sertifikat, penerbitan, pelaporan. Selain itu, terdapat tahapan pelaksanaan program PTSL yang meliputi tahap persiapan, sosialisasi dan pendaftaran. Sedangkan di masa pandemi kegiatan dibatasi dengan bantuan aplikasi WhatsApp dan mengnduh aplikasi SMART PTSL di Playstore atau Appstore untuk memudahkan masyarakat tanpa harus mengunjungi Kantor Badan Pertanahan Nasional di Kabupaten Jember.

Kata kunci : mekanisme, pelayanan, pandemi

ABSTRACT

Name : Trias Putri Andini
Study Program : Government Science
Title : Complete Systematic Land Registration Service Mechanism at The National Land Agency of Jember Regency in The Covid 19 Pandemic

This research aims to find out and describe the mechanism of services provided by the national land agency of Jember regency, especially in the complete systematic land registration program (ptsl). Research methods use qualitative methods. The data source was obtained from the head of the national land agency of Jember regency along with staff. Data collection through interviews, interviews, and documentation. Analysis uses data collection, data reduction, data presentation, and conclusion withdrawal.

Based on Presidential Regulation No. 20 of 2015, the National Land Agency (BPN) formerly known as the Agrarian Office is a non-ministry government agency in Indonesia that has a duty to carry out government duties in the land sector in accordance with the provisions of the laws and regulations. One of the programs that until now is needed by the community and received a positive response is PTSL or Complete Systematic Land Registration. One of them is Jember Regency. The PTSL program in Jember Regency has a land certification target of 94,000 certificates. The target is expected that all land owned by Jember residents will be certified by 2024. But at this time Indonesia is experiencing a pandemic period where all service mechanisms must change because they must comply with health protocols to reduce the spread of the virus that is spreading, namely Covid-19.

Researchers have been informed that the PTSL service mechanism at the Office of the National Land Agency in Jember Regency has been in accordance with technical instructions Number 1069/3.1-100/IV/2018 which consists of several stages including PTSL objects, stages of activities and outputs, certificate issuance activities, issuance, reporting. In addition, there are stages of the implementation of PTSL programs that include the stages of preparation, socialization and registration. While in the pandemic period activities are limited with the help of the WhatsApp application and the Balik Tanah application in playstore or appstore to facilitate the community without having to visit the Office of the National Land Agency in Jember Regency.

Keywords: mechanism, services, pandemics