

Abstrak

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Hubungan Beban Kerja Dengan *Respons Time* Perawat Di Instalasi Gawat Darurat RSD. dr Soebandi Jember

xiii + 56 hal + 17 tabel + 2 Gambar + 7 lampiran

Abstrak

Respons time merupakan salah satu indikator mutu layanan Rumah sakit utamanya di instalasi gawat darurat. Perawat dituntut untuk memiliki kemampuan penanganan darurat yang terampil dan keterampilan operasional sehingga hal tersebut menentukan tren intensitas kerja dan beban kerja perawat yang tinggi. Penelitian ini bertujuan untuk mengetahui hubungan beban kerja dengan *respons time* perawat di instalasi gawat darurat RSD. dr Soebandi Jember. Desain yang digunakan dalam penelitian ini adalah *cross sectional study* terhadap perawat di Instalasi Gawat Darurat dengan melibatkan sebanyak 26 responden. Responden dipilih dengan teknik *total sampling*. Data diambil dengan metode observasi dan pembagian kuesoner yang dianalisis menggunakan uji *Spearman Rho*. Hasil penelitian menunjukkan beban kerja yang dirasakan oleh perawat instalasi gawat darurat sebagian besar berada pada kategori sedang (96,2%) dengan *respons time* sebagian besar cepat (88,5%). Analisis statistik menunjukkan bahwa secara signifikan tidak ada hubungan antara beban kerja dengan *respons time* perawat di instalasi gawat darurat ($p\text{ value} = 0,726$; $\alpha = 0,05$; $r = 72$). Tidak ada keterkaitan antara beban kerja dan *respons time* pada penelitian ini memberikan alasan semua pasien yang datang ke IGD dengan berbagai tingkat urgensi harus dinilai dan ditangani secara tepat waktu. Sehingga disarankan untuk melakukan audit dan penghitungan ulang beban kerja secara objektif dengan mempertimbangkan jumlah ketenagaan, pekerjaan langsung dan tidak langsung serta menyediakan pelatihan manajemen gawatdarurat secara berkala

Kata kunci : Beban Kerja, Respons Time, Perawat, Instalasi Gawat Darurat

Daftar Pustaka : 50 (2013-2022)

Abstract

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The Relationship between Workload and Nurse Response Time in the Emergency Room Dr. Soebandi Hospital of Jember

xviii + 56 pages + 15 tables + 2 picture + 7 attachments

Abstract

Response time is an indicator of the quality of hospital services, especially in emergency departments. Nurses are required to have skilled emergency handling skills and operational skills so that this determines the trend of high work intensity and workload for nurses. This study aims to determine the relationship between workload and nurse response time in the emergency department of the RSD. Dr. Soebandi Jember. The design used in this study was a cross sectional study of nurses in the Emergency Room involving 26 respondents. Respondents were selected by total sampling technique. Data were taken by observation method and questionnaire distribution which were analyzed using Spearman Rho test. The results showed that the workload felt by emergency room nurses was mostly in the moderate category (96.2%) with mostly fast response times (88,5%). Statistical analysis showed that there was no significant relationship between workload and nurse response time in the emergency department (p value = 0. 726; α = 0.05; r = 72). The coorelaton between workload and response time in this study provides reasons for all patients who come to the ER with various levels of urgency to be assessed and treated in a timely manner. So it is advisable to carry out an audit and re-calculation of the workload objectively by considering the number of employees, direct and indirect work and provide emergency management training on a regular basis

Key Words : Workload, Response Time, Nurses, Emergency Room

Bibliography : 50 (2013-2022)