

## DAFTAR PUSTAKA

- Abd, I.M., Zuhairi, M.M.K. & Kamil, G.H. 2023. The Mediating Role of the Participatory Leadership Style on the Effect of Job Stress on Job Performance. *Journal of Applied Business and Technology*, 4(3): 260–270.
- Ahmad, E.H., Maidin, A., Abdullah, T., Naiem, F., Buraerah, S., Handayanif, R., Prihantono, P. & Handayani, R. 2018. Relationship of Work Stress to the Performance of Intensive Care Unit Nurses in Makassar. *American Journal of Public Health Research*, 6(1): 18–20. Tersedia di <http://pubs.sciepub.com/ajphr/6/1/4>.
- Ahmad, Y., Tewal, B. & Taroreh, R.N. 2019. Pengaruh Stres Kerja, Beban Kerja, Dan Lingkungan Kerja Terhadap Kinerja Karyawan Pada Pt. Fif Group Manado. *Jurnal EMBA : Jurnal Riset Ekonomi, Manajemen, Bisnis dan Akuntansi*, 7(3): 2303–1174. Tersedia di <https://ejournal.unsrat.ac.id/index.php/emba/article/view/23747>.
- Alsuraykh, N.H., Wilson, M.L., Tennent, P. & Sharples, S. 2019. How stress and mental workload are connected. *PervasiveHealth: Pervasive Computing Technologies for Healthcare*, 371–376.
- Arifin, A. 2021. The Effect of Leadership Style and Work Environment on Work Stress and Employee Performance. *Proceedings of the International Conference on Culture Heritage, Education, Sustainable Tourism, and Innovation Technologies (CESIT2020)*, (10): 236–242.
- Ashar, Syahruddin, Nasruddin, Akbar, Z., Tahir, S.Z. Bin, Chamidah, D. & Siregar, R. 2021. The effect of workload on performance through time management and work stress of educators. *Proceedings of the International Conference on Industrial Engineering and Operations Management*, 3114–3125.
- Atikah, K. & Qomariah, N. 2021. The Effect of Leadership Style and Organizational Culture and Work Motivation on Lecturer Performance. *Jurnal Manajemen Dan Bisnis Indonesia*, 6(2): 216–227.
- Badan Penanggulangan Bencana Daerah Kabupaten Jember 2024. *Rancangan Rencana Strategis Badan Penanggulangan Bencana Daerah Kabupaten Jember*. Jember: Badan Penanggulangan Bencana Daerah Kabupaten Jember.
- Bartsch, S., Weber, E., Büttgen, M. & Huber, A. 2021. Leadership matters in crisis-induced digital transformation: how to lead service employees effectively during the COVID-19 pandemic. *Journal of Service Management*, 32(1): 71–85.

- Budiasa, I.K., Sara, I.M. & Siramiati, N.W. 2021. The Role of Work Stress in Mediating Workload and Work Environment on Crew Performance PT. Indonusa Tenggara Marine. *Jurnal Ekonomi & Bisnis JAGADITHA*, 8(1): 61–70.
- Chongrui, L., Cheng, Z., Cong, W., Hongjie, W. & Jizhou, C. 2020. How daily FSSB and ethical leadership affect work stress for Chinese public servants. *E3S Web of Conferences*, 214: 1–5.
- Dessler, G. 2020. *Human Resource Management*; 16th ed. Upper Saddle River, NJ, USA: Pearson Education.
- Dewi, R.S. & Riana, I.G. 2019. The Effect of Workload on Role Stress and Burnout. *Journal of Multidisciplinary Academic*, 3(3): 1–5. Tersedia di <https://kemalapublisher.com/index.php/JoMA/article/view/274>.
- Dollard, M.F., Dormann, C. & Idris, M.A. 2019. Psychosocial Safety Climate: A New Work Stress Theory and Implications for Method BT - Psychosocial Safety Climate: A New Work Stress Theory. M.F. Dollard, C. Dormann & M. Awang Idris, ed. Cham: Springer International Publishing, hal.3–30. Tersedia di [https://doi.org/10.1007/978-3-030-20319-1\\_1](https://doi.org/10.1007/978-3-030-20319-1_1).
- Dwiyanto, A. 2023. *Administrasi Publik Desentralisasi, Kelembagaan, dan Aparatur Sipil Negara*. Yogyakarta: Gadjah Mada University Press.
- Egatriyana, A.A.N.D. & Sintaasih, D.K. 2022. The Role of Job Stress Mediates the Effect of Democratic Leadership Style and Workload on Bank Employee Performance. *European Journal of Business and Management Research*, 7(3): 139–146.
- Eulin, K. 2019. *Manajemen Sumber Daya Manusia*. Yogyakarta: Graha Ilmu.
- Gawron, V.J. 2019. *Workload Measures*. Boca Raton: CRC Press.
- Ghozali, I. 2020. *Structural Equation Modeling Metode Alternatif dengan Partial Least Squares (PLS)*. IV ed. Semarang: Badan Penerbit Universitas Diponegoro.
- Hafni, L., Himawan, A., Safari, S. & Firdaus, F. 2022. Effect of Leadership and Workload on Work Motivation and Employees Performance PT. Bank Riau Kepri Pekanbaru Branch. *International Conference on Business Management and Accounting (ICOBIMA)*, 1(1): 60–78.
- Harijanti, P., Melinda, T. & Krisprimandoyo, D.A. 2021. The Effect of Leadership, Motivation, and Organizational Culture on the Performance of Employees of PT X. *KnE Social Sciences*, 2021: 655–662.
- Hasibuan, M. 2019. *Manajemen Sumber Daya Manusia*. Edisi Revi ed. Jakarta:

Bumi Aksara.

- Hotiana, N. & Febriansyah 2018. Pengaruh Motivasi dan Stres Kerja Terhadap Kinerja Pegawai (Studi Pada Bagian Kepegawaian Dan Organisasi, Biro Umum, Kepegawaian Dan Organisasi Kementerian Pariwisata RI). *Jurnal Riset Manajemen dan Bisnis (JRMB)*, 3(1): 27–36.
- Karakılıç, N.Y. 2019. Impacts of leadership styles on organizational performance. *New Trends in Management Studies*, 2018: 99–114.
- Kasmir 2018. *Manajemen sumber daya manusia (teori dan praktik)*. Jakarta: PT RajaGrafindo Persada.
- Kokoroko, E. & Sanda, M.A. 2019. Effect of Workload on Job Stress of Ghanaian OPD Nurses: The Role of Coworker Support. *Safety and Health at Work*, 10(3): 341–346. Tersedia di <https://doi.org/10.1016/j.shaw.2019.04.002>.
- Leavy, P. 2022. *Research Design Quantitative, Qualitative, Mixed Methods, Arts-Based, and Community-Based Participatory Research Approaches*. New York: Guilford Publications.
- Lee, G.H. & Lee, C.S. 2018. The effects of workers' authentic leadership on job stress: Mediating effect of organizational communication and psychological capital. *Indian Journal of Public Health Research and Development*, 9(9): 1229–1237.
- Leksono, S. 2020. *Metode Penelitian Kualitatif Ekonomi dan Bisnis*. Yogyakarta: Graha Ilmu.
- Manalu, S.P. 2023. *Sistem Manajemen Kesehatan dan Keselamatan Kerja*. Jakarta: Prenada Media Group.
- Mangkunegara, A.P. 2019. *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: PT. Remaja Rosdakarya.
- Manurung, A.D.R. 2022. *Psikologi Industri dan Organisasi*. Jakarta: PT RajaGrafindo Persada.
- Nanda, A., Soelton, M., Luiza, S. & Saratian, E.T.P. 2020. The Effect of Psychological Work Environment and Work Loads on Turnover Interest, Work Stress as an Intervening Variable. *Advances in Economics, Business and Management Research*, 120(Icmeb 2019): 225–231.
- Nandang, Asep Jamaludin & Wanta 2021. Pengaruh Lingkungan Kerja Dan Gaya Kepemimpinan Terhadap Stres Kerja Pada Bagian Quality Control Assy Di Pt. Xxx. *Jurnal Manajemen & Bisnis Kreatif*, 6(2): 60–80.
- Nengah Weni, N., Gede Putu Kawiana, I. & Made Astrama, I. 2023. The Effect of

- Workload and Work Stress on Employee Performance with Burnout as A Mediation Variable (Case Study at a Health Laboratory in Denpasar City). *International Journal of Social Science, Education, Communication and Economics (SINOMICS JOURNAL)*, 2(2): 397–410.
- Northouse, P.G. 2021. *Leadership: Theory and Practice*. 9 ed. Washington D.C: SAGE Publications.
- Pandiangan, L. 2019. *Manajemen Pegawai Negeri Sipil*. Jakarta: Mitra Wacana Media.
- Paramarta, V., Kosasih & Sunarsi, D. 2021. *Manajemen Sumber Daya Manusia Teori & Praktik*. Surabaya: Cipta Media Nusantara (CMN).
- Prabowo, T.S., Noermijati & Irawanto, D.W. 2018. Leadership And Work Motivation On Employee Performance Mediated By Job Satisfaction. *Journal of Applied Management (JAM)*, 16(1): 171–178.
- Rachmah, A.R., Sudiro, A. & Juwita, H.A.J. 2022. The effect of transformational leadership on organizational commitment: Mediating role of job stress and job satisfaction. *International Journal of Research in Business and Social Science*, 11(8): 102–112.
- Rachman, M.M. 2021. The Impact of Work Stress and the Work Environment in the Organization: How Job Satisfaction Affects Employee Performance? *Journal of Human Resource and Sustainability Studies*, 09(02): 339–354.
- Rering, G.L.T. & Indriyaningrum, K. 2022. The Influence Of Leadership, Workload and Organizational Citizenship Behavior On Employee Performance On PT. Bank Mandiri Semarang Branch. *Jurnal Ekonomi*, 11(03): 1313–1318.
- Robbins, S.P. & Judge, T.A. 2019. *Organizational Behavior, 18th Edition*. New York: Pearson.
- Sahban, M.A. 2022. “Servant Leadership” sebagai Model Alternatif Kepemimpinan. Jakarta: Lembaga Pendidikan dan Pelatihan POLRI Sekolah Tinggi Ilmu Kepolisian.
- Sandrin, É., Gillet, N., Fernet, C., Leloup, M. & Depin-Rouault, C. 2019. Effects of motivation and workload on firefighters’ perceived health, stress, and performance. *Stress and Health*, 35(4): 447–456.
- Sari, V.N., Safitri, R. & Sulistyowati, E. 2022. Pengaruh Beban Kerja dan Lingkungan Kerja terhadap Kinerja Karyawan dengan Stres Kerja sebagai Variabel Intervening pada PT Batanghari Barisan Padang. *Jurnal Maksipreneur: Manajemen, Koperasi, dan Entrepreneurship*, 12(1): 288 – 302.

- Sarstedt, M., Ringle, C.M. & Hair, J.F. 2017. *Partial Least Squares Structural Equation Modeling. Handbook of Market Research*, .
- Schwartz, A., Gerberich, S.G., Albin, T., Kim, H., Ryan, A.D., Church, T.R., Green, D.R., McGovern, P.M., Erdman, A.G. & Arauz, R.F. 2020. The association between janitor physical workload, mental workload, and stress: The SWEEP study. *Work*, 65: 837–846.
- Schweper, C.H. & Dimitriou, C.K. 2021. Using ethical leadership to reduce job stress and improve performance quality in the hospitality industry. *International Journal of Hospitality Management*, 94(November 2020): 102860. Tersedia di <https://doi.org/10.1016/j.ijhm.2021.102860>.
- Siagian, S.P. 2019. *Manajemen Sumber Daya Manusia*. 1 ed. Jakarta: Bumi Aksara.
- Simamora, H. 2019. *Manajemen Sumber Sumber Daya Manusia*. 3 ed. Yogyakarta: STIE YKPN Yogyakarta.
- Simanjorang, W.P. & Wahyanti, C.T. 2021. The Effect of Leadership Style and Workload on Work Stress at Pt Bank Perkreditan Rakyat Buana Agribisnis Saribudolok. *International Journal of Social Science and Business*, 5(4): 451.
- Siswanto, Supriyanto, A.S., Ni'mah, U., Asnawi, N. & Wekke, I.S. 2019. Does a workload influence the performance of bank employees? *Management Science Letters*, 9(5): 639–650.
- Sofiana, D., Dewi, S. & Arrozi, M. 2021. Pengaruh Kepemimpinan Kepala Ruangan, Beban Kerja serta Budaya Organisasi Terhadap Stres Kerja Perawat Ruang Rawat Inap RSAU dr. Esnawan Antariksa. *Jurnal Health Sains*, 2(6): 763–775.
- Solong, H.A. 2020. *Manajemen Pengembangan Sumber Daya Manusia Menunjang Kinerja Aparatur Berkualitas*. Yogyakarta: Deepublish.
- Subyantoro, A. & Suwarto 2020. *Manajemen Sumber Daya Manusia Strategi*. Yogyakarta: Andi.
- Sugiyono 2019. *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Susiarty, A., Suparman, L. & Suryatni, M. 2019. The Effect of Workload and Work Environment on Job Stress and Its Impact on the Performance of Nurse Inpatient Rooms At Mataram City General Hospital. *Scientific Research Journal*, VII(VI): 33–40.
- Suwatno 2019. *Pemimpin dan Kepemimpinan dalam Organisasi Publik dan Bisnis*. Jakarta: Sinar Grafika.

- Tagala, M. 2019. *Psikologi Industri Organisasi*. Jakarta: Rajawali Pers.
- Tanjung, B.N., Rahman, Y., Budiyanto, Badawi, Suryana, A.T., Sumar, W.T., Mufid, A., Purwanto, A. & Warto 2020. The influence of transformational leadership, job satisfaction and organizational citizenship behavior on the performance of Islamic school teachers. *Systematic Reviews in Pharmacy*, 11(7): 539–546.
- Torrington, D., Hall, L., Atkinson, C. & Taylor, S. 2020. *Human Resource Management*. London: Pearson.
- Umar, H. 2019. *Metode Riset Manajemen Perusahaan*. Jakarta: Gramedia Pustaka Utama.
- Wahyuni, S. 2019. *Qualitative Research Method: Theory and Practice 3rd Edition*. Jakarta: Salemba Empat.
- Wibowo, A.D., Tamsah, H., Farida, U., Rasyid, I., Rusli, M., Yusriadi, Y. & Tahir, S.Z. Bin 2021. The influence of work stress and workload on employee performance through the work environment at SAMSAT Makassar city. *Proceedings of the International Conference on Industrial Engineering and Operations Management*, 6276–6282.
- Yukl, G. 2020. *Leadership In Organizations*. Global Ed ed. London: Pearson.