



Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>

kepada Editor ▾

Sab, 11 Apr 2020 19.48



Dear Editor SSRG - **IJEMS**

I want to submit my article in this journal.

I hope my article can published in this journal.

Regards,

Nurul Qomariah.

Satu lampiran • Dipindai dengan Gmail ⓘ





Editor SSRG - IJEMS <ijems@ssrgjournals.org>

kepada saya ▾

Sab, 11 Apr 2020 20.42



🌐 Inggris ▾ > Indonesia ▾ [Terjemahkan pesan](#)

[Nonaktifkan untuk: Inggris](#) ✕

Dear sir/mam,

Your Article has been received. Paper has been forwarded to Review process. Soon you will be communicate with review report details. Your article id : **EMS4109**

Thanking you.

[Thank you for your response.](#)

[Thanks a lot.](#)

[Thank you for your quick response.](#)

Re : Paper Acceptance and Payment Process Kotak Masuk x



Editor SSRG - IJEMS <ijems@ssrgjournals.org>
kepada saya ▾

Sen, 13 Apr 2020 16.13 ☆ ↶ ⋮

Inggris ▾ > Indonesia ▾ Terjemahkan pesan

Nonaktifkan untuk: Inggris x

Dear Sir/Mam,

We are delighted to inform you that your research paper " **Important Performance Analysis for Measuring Customer Satisfaction for Umrah Services Bureau** " has been " Accepted for Publication " in International Journal of Economics and Management Studies (**IJEMS**), April 2020.

* Kindly find the attachment of the Review report.

Charge for Publication :

Complete the payment process as soon as possible for early **publication**.

Online Publication Only = 65\$ / 55€

Hard copy of the Journal Book(1 copy) + Hard copy of the certificate (all authors) = 50\$ / 45 €

Additional Hard copy of Journal Book = 10\$ / 10 €

* Kindly pay the amount within 3 days.

1.You can use your debit card / credit card to pay the publication fee through PayPal , from our website Payment Gateway .

<http://www.internationaljournalsrg.org/IJEMS/mode-of-payment.html>



Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>

Sen, 13 Apr 2020 20.58



kepada Editor ▾

Dear Editor SSRG-IJEMS

I want to ask about fee charge about my article. Can I just pay the online fee of 65 \$.

Regards,

Nurul Q



Editor SSRG - IJEMS <ijems@ssrgjournals.org>

Sen, 13 Apr 2020 22.59



kepada saya ▾

🗨️ Inggris ▾ > Indonesia ▾ Terjemahkan pesan

Nonaktifkan untuk: Inggris ✕

Dear Sir/Madam,

Yes,if you want only online publication,you can pay just 65\$.

Thanking you.



Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>

Sel, 14 Apr 2020 09.02



kepada Editor ▾

Thank you for the information.



Editor SSRG - IJEMS <ijems@ssrgjournals.org>

Rab, 15 Apr 2020 16.48



kepada bcc: saya ▾

🗨 Inggis ▾ > Indonesia ▾ Terjemahkan pesan

Nonaktifkan untuk: Inggis ×

Dear Sir/Madam,

This is a Reminder Mail.

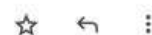
Still you didn't register your paper for publication of **April 2020**. Kindly pay the amount and send the final documents as soon as possible for early publication.

Thanking you.



Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>

Kam, 16 Apr 2020 09.01



kepada Editor ▾

Thanks for remember about payment, I will pay soon.

Regarss

Nurul Qomariah

...

Dear SSRG-IJEMS

I have paid the article with id: EMS4109 on behalf of Nurul Qomariah, et al. for 65 \$. Please check.

Regards,

Nurul Qomariah.

Satu lampiran • Dipindai dengan Gmail ⓘ



E Editor SSRG - IJEMS <ijems@ssrgjournals.org>
kepada saya ▾

Jum, 17 Apr 2020 16.07 ☆ ↶ ⋮

🗨 Inggris ▾ > Indonesia ▾ Terjemahkan pesan

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Dear Sir/Madam,

Your payment verification process is going on. Kindly wait for some time.



Editor SSRG - IJEMS <ijems@ssrgjournals.org>

kepada saya ▾

18 Apr 2020 14:17



🗨️ Inggris ▾ > Indonesia ▾ [Terjemahkan pesan](#)

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Dear Sir/Madam,

Your payment has received. Kindly send your copyright form and final paper according to our template format for publication process.

Thanking you.



Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>

kepada Editor ▾

18 Apr 2020 14:24



Dear Editor,

I will send it soon.

Regards,

Nurul Qomariah, et.all





Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>
kepada Editor ▾

19 Apr 2020 14.35 ☆ ↶ ⋮

Dear Editor,
This is the paper that I have revised.
Regards,
Nurul Q

Pada tanggal Sab, 18 Apr 2020 pukul 14.26 Editor SSRG - **IJEMS** <ijems@ssrgjournals.org> menulis:





Dear Sir/Madam,

OK.

Thanking you.

Satu lampiran • Dipindai dengan Gmail ⓘ



 **Editor SSRG - IJEMS** <ijems@ssrgjournals.org> 20 Apr 2020 14.59   
kepada saya ▾

 Inggris ▾ > Indonesia ▾ [Terjemahkan pesan](#) [Nonaktifkan untuk: Inggris](#) ×

Dear sir/mam,

Final Documents and payment has been received. soon your article will get published. you will receive an acknowledgement mail after publication .

Thanking you.

 **Nurul Qomariah** <nurulqomariah@unmuhjember.ac.id> 20 Apr 2020 17.34   
kepada Editor ▾

Thanks a lot. I wiil publish a paper again on May 2020 if I have an article.

...

 **Editor SSRG - IJEMS** <ijems@ssrgjournals.org> 20 Apr 2020 17.59   
kepada saya ▾

 Inggris ▾ > Indonesia ▾ [Terjemahkan pesan](#) [Nonaktifkan untuk: Inggris](#) ×

Dear Sir/Madam,

OK.



Nurul Qomariah <nurulqomariah@unmuhjember.ac.id>
kepada Editor ▾

24 Apr 2020 06.35 ☆ ↶ ⋮

Dear Editor,
I want to ask about my paper, which will be published in April. Has the paper been published? Where can I see it?
Regards,
Nurul Qomariah.

⋮



Editor SSRG - IJEMS <ijems@ssrgjournals.org>
kepada saya ▾

24 Apr 2020 14.22 ☆ ↶ ⋮

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[Nonaktifkan untuk: Inggris](#) ✕

Dear Sir/Madam,

Due to lockdown here, the publication process takes time. After publication we will provide you an acknowledgment mail. Kindly wait for some time.

Thanking you.



REFEREE'S REPORT: SUMMARY SHEET

Paper Title : Important Performance Analysis for Measuring Customer Satisfaction for Umrah Services Bureau

| EVALUATION CRITERIA | SCORE (0-10) |
|--|-----------------|
| 1. Topic Relevance | 8 |
| 2. Scholarly Quality | 7 |
| 3. Language Usage | 8 |
| 4. Use of Theory | 8 |
| 5. Novelty and Originality of the idea | 8 |
| 6. Technical Content and Correctness | 8 |
| 7. Critical Qualities | 8 |
| 8. Clarity of Conclusions | 8 |
| TOTAL SCORE (80) | 63//80 |

RECOMMENDATION

ACCEPTED
ACCEPTED WITH MINOR REVISIONS
REJECTED

The following are indicative score ranges:
* Accept (without Revisions): 60-80
* Accept with minor revisions: 40-60
* Reject: Below 40



REFEREE'S COMMENTS

(**For reviewer:** If your comments add up to a score of 60 or above and/ or you have no further comments or due to time constraints, it is sufficient to complete the above page alone)

If you have any detailed comments to make beyond the score on the previous page, please write them below.

Referee Suggestions:

- Perform Spell and grammar check.
- No word breaks at the end of lines.
- Kindly add previously published SSRG Journal articles (<http://www.internationaljournalssrg.org/ssrg-journals.html>) as a reference in your paper to increase the citation of your paper and impact factor.
- References should be appearing properly in the paper.
- Strictly prepare your paper in the form of journal template available in website.