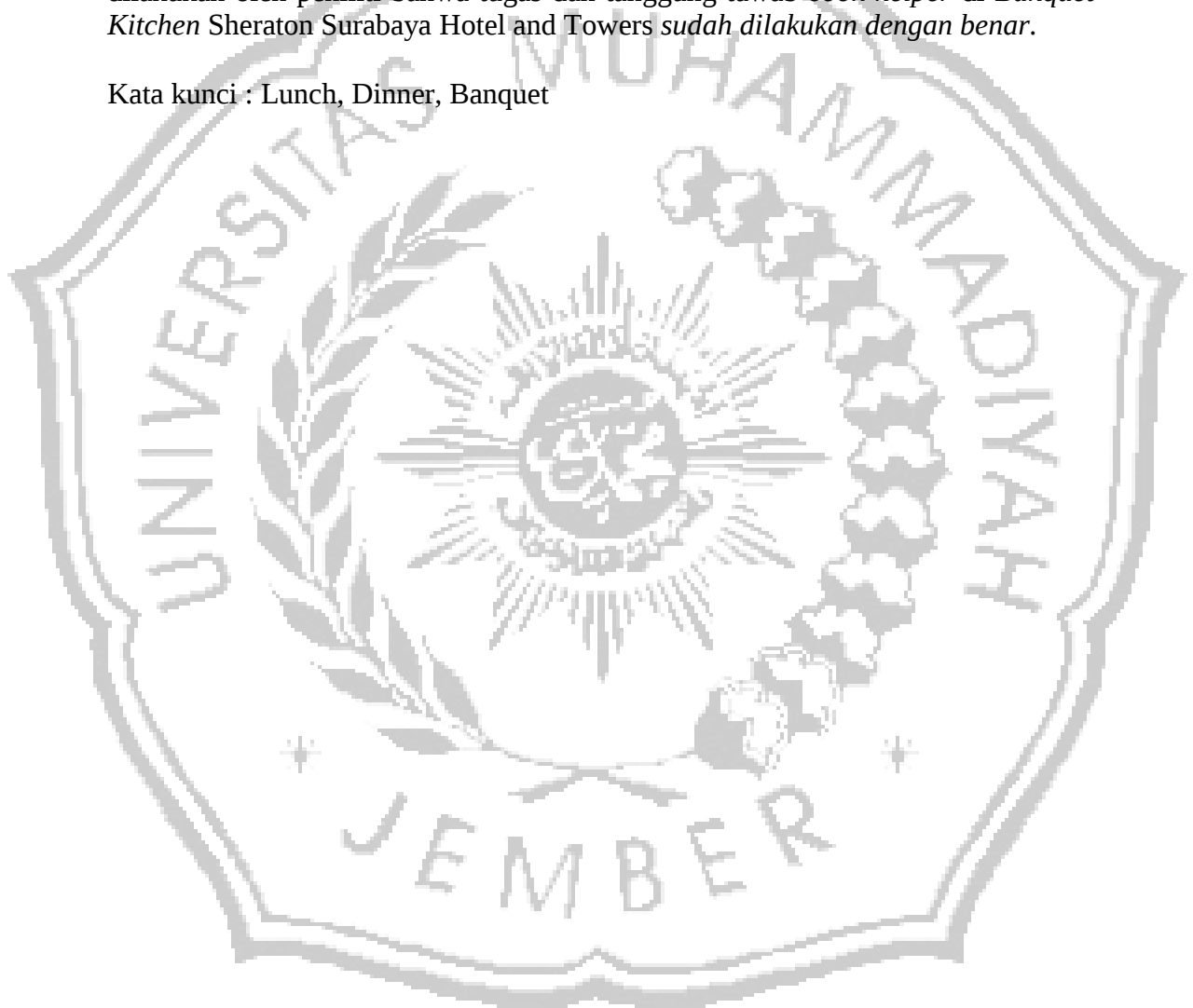


ABSTRAK

Dalam proses penanganan *lunch and dinner* yang dilakukan oleh *banquet kitchen*, terdapat *cook helper* yang berperan penting dalam membantu *chef* menyiapkan hidangan untuk para tamu. Para *cook helper* diberikan tanggung jawab langsung oleh *chef* mulai persiapan hingga penutupan *lunch* dan *dinner*. Tujuan dari penelitian ini untuk mengetahui Tugas dan Tanggung Jawab *Cook Helper* dalam Penanganan *Lunch* dan *Dinner* di *Banquet Kitchen* Sheraton Surabaya Hotel and Towers. . Metode pengumpulan data yang dilakukan adalah metode observasi, metode dokumentasi dan metode triangulasi. Dari hasil penelitian yang sudah dilakukan oleh peneliti bahwa tugas dan tanggung jawab *cook helper* di *Banquet Kitchen* Sheraton Surabaya Hotel and Towers sudah dilakukan dengan benar.

Kata kunci : Lunch, Dinner, Banquet



ABSTRACT

In the process of handling lunch and dinner carried out by the kitchen banquet, there is a cook helper who plays an important role in helping chefs prepare dishes for guests. The cook helper is given direct responsibility by the chef from preparation to closing lunch and dinner. The purpose of this study was to determine the Cook Helper Duties and Responsibilities in Handling Lunch and Dinner at the Banquet Kitchen Sheraton Surabaya Hotel and Towers. . Data collection methods used are observation methods, documentation methods and triangulation methods. From the results of research conducted by researchers that the duties and responsibilities of cook helper at the Banquet Kitchen Sheraton Surabaya Hotel and Towers have been carried out correctly and in accordance.

Keywords: Lunch, Dinner, Banquet

