

**PERLINDUNGAN HUKUM BAGI KONSUMEN AIR MINUM ISI ULANG  
DENGAN BERLAKUNYA PERMENKES NO. 492/MENKES/PER/IV/2010  
TENTANG PERSYARATAN KUALITAS AIR MINUM**

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**ABSTRAC**

In writing this skripsi the author discusses the issue of consumer protection in consuming refill depot in Jember Regency with the implementation of Permenkes No. 492 / Menkes / Per / IV / 2010 about Requirements for Drinking Water. The purpose of this study is: to find out the legal provisions regarding the protection of consumers of drinking water refill to the application of Permenkes No. 492 / Menkes / Per / IV / 2010 about Drinking Water Quality Requirements. This research is descriptive qualitative which describes the actual situation. The data sources include primary data obtained through an interview process with data sources or informants and secondary data derived from documents relating to research. The method of sampling used is sampling purpose, namely by selecting informants who are considered to know and can be trusted as data sources. Techniques for collecting data by interview and documentation. In research using qualitative analysis techniques. The results of this study indicate that while the quality requirements of drinking water cannot be carried out optimally. Found weaknesses in implementation related to supervision carried out both internally by refill water and external drinking water depots by the Jember District Health Office. The Department of Industry and Trade has not been able to guard all DAM

companies established in Jember Regency Good governance is seeking public welfare. If the business actor does not heed the warning, the settlement process can be carried out in accordance with the UUPK.

Keywords : legal protection, consumer, refill drinking water

