LAMPIRAN 1:
Pengantar Kuesioner & Kuesioner Penelitian

KUESIONER PENELITIAN

KUESIONER PENELITIAN: ANALISIS KUALITAS LAYANAN TERHADAP KEPUASAN KONSUMEN PADA MOX CAFE JEMBER

Kepada :
Yth. Bapak/ Ibu/ Sdr/ Sdri
Ditempat

Dengan hormat,

Kuesioner ini ditujukan untuk membantu pengumpulan data primer penelitian guna penyusunan skripsi yang berjudul "Analisis Kualitas Layanan Terhadap Kepuasan Konsumen Pada Mox Cafe Jember" yang merupakan salah satu syarat bagi peneliti untuk dapat menyelesaikan Studi Program S1 Jurusan Manajemen Fakultas Ekonomi dan Bisnis Universitas Muhammdiyah Jember.

Untuk itu saya mohon bantuan Saudara/saudari untuk bersedia meluangkan waktu mengisi kuesioner ini dengan sebenar-benarnya. Peneliti berjanji akan menjaga kerahasiaan jawaban Saudara/saudari dan hanya digunakan untuk kepentingan akademis.

Atas perhatian dan ketersediaanya, peneliti mengucapkan banyak terima kasih

Hormat Saya,

Moch Ali Akbar Hasimi Rafi Sanjani
NIM 14.1041.1202

KUESIONER PENELITIAN

A. Petunjuk pengisian ;

1. Mohon dijawab dengan menggunakan tanda silang (X) pada jawaban yang tersedia dan menurut saudara benar.
2. Identitas dan jawaban saudara akan dirahasiakan.
3. Jawaban saudara sangat membantu atas keberhasilan penelitian ini.

B. Identitas Responden ;

1. Identifikasi Responden

   Jenis kelamin :
   Usia :
   Pendidikan :
   Lama Berlangganan :

   Petunjuk Pengisian

   Berikanlah tanda (√) pada jawaban yang Saudara/ i kehendaki!

   SS : Sangat Setuju
   S : Setuju
   KS : Kurang Setuju
   TS : Tidak Setuju
   STS : Sangat Tidak Setuju

Daftar Pertanyaan

No	Peryataan	Kepuasan Pelanggan				
		SS	S	KS	TS	STS
	Variabel Bukti Fisik ***(tangible)***					
1	Menurut saya kelengkapan fasilitas fisik (seperti internet wifi, lahan parkir, kamar kecil, dan lain sebagainya) sudah cukup memadai					
2	Menurut saya sarana penunjang (seperti meja panjang untuk pengunjung yang datang berkelompok bersama teman dan kerabatnya dan lain sebagainya) sudah cukup baik					
3	Saya suka dengan adanya Bangunan yang bagus dan menarik					
	Variabel Kehandalan ***(reliability)***					
4	Saya sangat puas dengan pelayanan karyawan yang berkompetensi dalam bidangnya					
5	Saya sangat puas dengan karyawan yang profesional dalam menjalankan tugasnya					
6	Menurut saya kecekatan karyawan dalam melayani pelanggan sudah cukup baik					
	Variabel Daya Tanggap ***(responsiveness)***					

7	Saya puas dengan karyawan yang tanggap apabila konsumen membutuhkan bantuan					
8	Saya puas dengan karyawan yang memberikan layanan secara cepat dan tepat					
9	Saya puas dengan karyawan yang selalu bersikap ramah ketika memberikan pelayanan					
Variabel Jaminan *(assurance)*						
10	Saya cukup puas mengenai jaminan keamanan dari staf keamanan di cafe					
11	Saya sangat puas dengan kenyamanan saat menikmati hidangan di cafe					
12	Saya puas mengenai jaminan kebersihan yang selalu terjaga di cafe					
Variabel Empati						
13	Menurut saya karyawan sudah memberikan perhatian secara individual kepada konsumen					
14	Menurut saya karyawan dapat dihubungi setiap waktu apabila pelanggan ingin memesan menu baru					
15	Menurut saya karyawan sudah melayani konsumen dengan baik					
	Variabel Kepuasan Konsumen					

16	Anda selalu merasa puas pada seluruh layanan yang diberikan oleh Café Mox					
17	Anda sangat puas dengan pelayanan Café Mox					
18	Anda pernah merekomendasikan Café Mox kepada orang lain					

LAMPIRAN 2:
Rekapitulasi Kuesioner

Rekapitulasi Kuesioner

No	X1.1	X1.2	X1.3	X1	X2.1	X2.2	X2.3	X2	X3.1	X3.2	X3.3	X3	X4.1	X4.2	X4.3	X4	X5.1	X
1	5	5	5	15	5	5	4	14	5	5	5	15	4	5	5	14	5	
2	4	5	5	14	4	5	5	14	4	4	4	12	4	5	5	14	4	
4	4	4	4	12	4	4	4	12	4	4	4	12	4	4	3	11	4	
4	4	5	5	14	5	5	4	14	5	5	5	15	5	5	4	14	4	
5	4	5	5	14	5	4	5	14	5	4	4	13	5	5	4	14	4	
6	5	5	4	14	5	5	5	15	4	5	5	14	5	5	5	15	5	
7	5	5	4	14	4	4	4	12	4	4	4	12	4	4	4	12	4	
8	4	4	5	13	4	4	5	13	4	4	4	12	4	4	5	13	5	
9	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	
10	5	4	4	13	4	5	4	13	4	5	4	13	4	4	5	13	4	
11	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	
12	4	4	3	11	3	4	4	11	3	4	4	11	4	3	3	10	4	
13	3	3	4	10	2	3	3	8	3	3	3	9	3	4	3	10	3	
14	4	4	4	12	4	4	4	12	4	4	5	13	4	4	4	12	4	
15	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	
16	4	4	4	12	4	4	4	12	4	4	4	12	4	4	5	13	4	
17	5	5	5	15	5	5	5	15	4	5	5	14	5	5	5	15	5	
18	4	4	4	12	4	4	4	12	4	4	5	13	4	3	3	10	4	
19	4	4	4	12	4	4	4	12	3	4	4	11	4	4	3	11	4	
20	5	5	4	14	5	4	4	13	4	4	5	13	5	4	4	13	4	
21	5	5	5	15	5	5	5	14	5	5	5	15	5	5	5	15	5	
22	4	4	4	12	4	4	4	12	4	4	4	12	4	4	3	11	4	
23	4	4	4	12	4	4	4	12	4	5	4	13	5	4	4	13	4	
24	4	4	4	12	4	4	4	12	4	4	4	12	4	3	3	10	4	
25	5	4	4	13	5	4	4	13	4	4	5	13	4	4	4	12	5	
26	4	5	5	14	4	5	5	14	4	4	5	13	4	4	5	13	4	
27	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	
28	4	4	4	12	4	4	4	12	5	4	4	13	4	4	5	13	4	
29	5	4	5	14	4	4	4	12	5	4	4	13	4	4	5	13	4	
30	4	4	4	12	4	4	4	12	3	4	4	11	4	4	4	12	4	
31	4	5	5	14	4	4	4	12	5	4	4	13	4	4	5	13	4	
32	4	5	5	14	5	5	5	15	5	5	4	14	4	5	5	14	5	
33	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	5	
34	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	
35	4	4	4	12	4	4	4	12	4	4	5	13	4	4	4	12	4	
36	4	4	4	12	4	5	3	12	4	4	4	12	4	4	4	12	4	
37	5	5	4	14	5	4	5	14	5	5	4	14	5	5	5	15	5	
38	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	
39	4	4	4	12	4	4	4	12	4	4	4	12	4	4	3	11	4	
40	5	4	4	13	5	5	4	14	4	5	5	14	5	5	4	14	5	
41	4	4	4	12	5	4	4	13	4	4	4	12	4	4	4	12	4	
42	5	5	4	14	5	5	5	15	5	5	5	15	5	5	5	15	5	
43	5	5	5	15	5	5	5	15	5	5	5	15	4	5	5	14	5	
44	4	3	4	11	4	4	4	12	4	4	4	12	4	4	4	12	4	
45	3	4	4	11	4	4	4	12	4	4	4	12	4	4	4	12	4	
46	5	4	5	14	4	4	4	12	4	4	4	12	4	4	4	12	4	
47	4	4	5	13	5	4	4	13	4	4	4	12	4	4	5	13	5	
48	4	5	5	14	4	4	5	13	5	4	4	13	4	4	5	13	5	
49	5	5	5	15	5	5	4	14	4	5	4	13	4	5	5	14	5	
50	4	4	5	13	4	4	5	13	5	4	4	13	4	4	5	13	4	
51	5	5	4	14	5	5	4	14	5	5	5	15	5	5	4	14	5	
52	4	5	5	14	4	5	5	14	5	5	4	14	4	4	5	13	5	
53	4	4	3	11	4	4	4	12	4	4	4	12	4	4	4	12	4	
54	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	
55	4	4	4	12	4	4	3	11	4	4	4	12	4	4	4	12	4	
56	5	4	4	13	4	4	4	12	5	4	4	13	4	4	5	13	4	
57	4	4	4	12	4	5	4	13	4	4	4	12	4	4	4	12	4	
58	4	5	5	14	5	4	4	13	4	4	5	13	5	4	5	14	5	
59	5	5	5	15	5	4	5	14	5	5	5	15	5	5	5	15	5	
60	3	4	4	11	4	4	4	12	4	4	4	12	4	4	4	12	4	

LAMPIRAN 3:
Frekuensi Pernyataan Responden

Bukti Fisik

Statistics

		X1.1	X1.2	X1.3
N	Valid	60	60	60
	Missing	0	0	0

X1.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	3	5.0	5.0	5.0
	4	36	60.0	60.0	65.0
	5	21	35.0	35.0	100.0
	Total	60	100.0	100.0	

X1.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	2	3.3	3.3	3.3
	4	34	56.7	56.7	60.0
	5	24	40.0	40.0	100.0
	Total	60	100.0	100.0	

X1.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	2	3.3	3.3	3.3
	4	35	58.3	58.3	61.7
	5	23	38.3	38.3	100.0
	Total	60	100.0	100.0	

Kehandalan

Statistics

		X2.1	X2.2	X2.3
N	Valid	60	60	60
	Missing	0	0	0

X2.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.7	1.7	1.7
	3	1	1.7	1.7	3.3
	4	36	60.0	60.0	63.3
	5	22	36.7	36.7	100.0
	Total	60	100.0	100.0	

X2.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	39	65.0	65.0	66.7
	5	20	33.3	33.3	100.0
	Total	60	100.0	100.0	

X2.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	3	5.0	5.0	5.0
	4	39	65.0	65.0	70.0
	5	18	30.0	30.0	100.0
	Total	60	100.0	100.0	

Daya Tanggap

Statistics

		X3.1	X3.2	X3.3
N	Valid	60	60	60
	Missing	0	0	0

X3.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	4	6.7	6.7	6.7
	4	36	60.0	60.0	66.7
	5	20	33.3	33.3	100.0
	Total	60	100.0	100.0	

X3.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	40	66.7	66.7	68.3
	5	19	31.7	31.7	100.0
	Total	60	100.0	100.0	

X3.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	39	65.0	65.0	66.7
	5	20	33.3	33.3	100.0
	Total	60	100.0	100.0	

Jaminan

Statistics

		X4.1	X4.2	X4.3
N	Valid	60	60	60
	Missing	0	0	0

X4.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	43	71.7	71.7	73.3
	5	16	26.7	26.7	100.0
	Total	60	100.0	100.0	

X4.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	3	5.0	5.0	5.0
	4	39	65.0	65.0	70.0
	5	18	30.0	30.0	100.0
	Total	60	100.0	100.0	

X4.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	8	13.3	13.3	13.3
	4	25	41.7	41.7	55.0
	5	27	45.0	45.0	100.0
	Total	60	100.0	100.0	

Empati

Statistics

		X5.1	X5.2	X5.3
N	Valid	60	60	60
	Missing	0	0	0

X5.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	37	61.7	61.7	63.3
	5	22	36.7	36.7	100.0
	Total	60	100.0	100.0	

X5.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	42	70.0	70.0	71.7
	5	17	28.3	28.3	100.0
	Total	60	100.0	100.0	

X5.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	2	3.3	3.3	3.3
	4	40	66.7	66.7	70.0
	5	18	30.0	30.0	100.0
	Total	60	100.0	100.0	

Kepuasan Konsumen

Statistics

		Y.1	Y.2	Y.3
N	Valid	60	60	60
	Missing	0	0	0

Y.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	2	3.3	3.3	3.3
	4	36	60.0	60.0	63.3
	5	22	36.7	36.7	100.0
	Total	60	100.0	100.0	

Y.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	1.7	1.7	1.7
	4	39	65.0	65.0	66.7
	5	20	33.3	33.3	100.0
	Total	60	100.0	100.0	

Y.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	4	41	68.3	68.3	68.3
	5	19	31.7	31.7	100.0
	Total	60	100.0	100.0	

LAMPIRAN 4:
Hasil Uji Validitas

Bukti Fisik

Correlations

		X1.1	X1.2	X1.3	X1
X1.1	Pearson Correlation	1	.515**	.259*	.747**
	Sig. (2-tailed)		.000	.045	.000
	N	60	60	60	60
X1.2	Pearson Correlation	.515**	1	.579**	.876**
	Sig. (2-tailed)	.000		.000	.000
	N	60	60	60	60
X1.3	Pearson Correlation	.259*	.579**	1	.766**
	Sig. (2-tailed)	.045	.000		.000
	N	60	60	60	60
X1	Pearson Correlation	.747**	.876**	.766**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	60	60	60	60

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Kehandalan

Correlations

		X2.1	X2.2	X2.3	X2
X2.1	Pearson Correlation	1	.563**	.486**	.851**
	Sig. (2-tailed)		.000	.000	.000
	N	60	60	60	60
X2.2	Pearson Correlation	.563**	1	.451**	.803**
	Sig. (2-tailed)	.000		.000	.000
	N	60	60	60	60
X2.3	Pearson Correlation	.486**	.451**	1	.783**
	Sig. (2-tailed)	.000	.000		.000
	N	60	60	60	60
X2	Pearson Correlation	.851**	.803**	.783**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	60	60	60	60

**. Correlation is significant at the 0.01 level (2-tailed).

Daya Tanggap

Correlations

		X3.1	X3.2	X3.3	X3
X3.1	Pearson Correlation	1	.542**	.345**	.800**
	Sig. (2-tailed)		.000	.007	.000
	N	60	60	60	60
X3.2	Pearson Correlation	.542**	1	.561**	.857**
	Sig. (2-tailed)	.000		.000	.000
	N	60	60	60	60
X3.3	Pearson Correlation	.345**	.561**	1	.770**
	Sig. (2-tailed)	.007	.000		.000
	N	60	60	60	60
X3	Pearson Correlation	.800**	.857**	.770**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	60	60	60	60

**. Correlation is significant at the 0.01 level (2-tailed).

Jaminan

Correlations

		X4.1	X4.2	X4.3	X4
X4.1	Pearson Correlation	1	.612**	.319*	.737**
	Sig. (2-tailed)		.000	.013	.000
	N	60	60	60	60
X4.2	Pearson Correlation	.612**	1	.548**	.870**
	Sig. (2-tailed)	.000		.000	.000
	N	60	60	60	60
X4.3	Pearson Correlation	.319*	.548**	1	.823**
	Sig. (2-tailed)	.013	.000		.000
	N	60	60	60	60
X4	Pearson Correlation	.737**	.870**	.823**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	60	60	60	60

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Empati

Correlations

		X5.1	X5.2	X5.3	X5
X5.1	Pearson Correlation	1	.437**	.280*	.720**
	Sig. (2-tailed)		.000	.030	.000
	N	60	60	60	60
X5.2	Pearson Correlation	.437**	1	.662**	.868**
	Sig. (2-tailed)	.000		.000	.000
	N	60	60	60	60
X5.3	Pearson Correlation	.280*	.662**	1	.811**
	Sig. (2-tailed)	.030	.000		.000
	N	60	60	60	60
X5	Pearson Correlation	.720**	.868**	.811**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	60	60	60	60

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Kepuasan Konsumen

Correlations

		Y.1	Y.2	Y.3	Y
Y.1	Pearson Correlation	1	.476**	.244	.743**
	Sig. (2-tailed)		.000	.060	.000
	N	60	60	60	60
Y.2	Pearson Correlation	.476**	1	.644**	.882**
	Sig. (2-tailed)	.000		.000	.000
	N	60	60	60	60
Y.3	Pearson Correlation	.244	.644**	1	.767**
	Sig. (2-tailed)	.060	.000		.000
	N	60	60	60	60
Y	Pearson Correlation	.743**	.882**	.767**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	60	60	60	60

**. Correlation is significant at the 0.01 level (2-tailed).

LAMPIRAN 5:
Hasil Uji Reliabilitas

Bukti Fisik

Case Processing Summary

		N	%
Cases	Valid	60	100.0
	Excluded[a]	0	.0
	Total	60	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.711	.711	3

Item Statistics

	Mean	Std. Deviation	N
X1.1	4.30	.561	60
X1.2	4.37	.551	60
X1.3	4.35	.547	60

Kehandalan

Case Processing Summary

		N	%
Cases	Valid	60	100.0
	Excluded[a]	0	.0
	Total	60	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.748	.750	3

Item Statistics

	Mean	Std. Deviation	N
X2.1	4.32	.596	60
X2.2	4.32	.504	60
X2.3	4.25	.541	60

Daya Tanggap

Case Processing Summary

		N	%
Cases	Valid	60	100.0
	Excluded[a]	0	.0
	Total	60	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.731	.737	3

Item Statistics

	Mean	Std. Deviation	N
X3.1	4.27	.578	60
X3.2	4.30	.497	60
X3.3	4.32	.504	60

Jaminan

Case Processing Summary

		N	%
Cases	Valid	60	100.0
	Excluded[a]	0	.0
	Total	60	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.724	.745	3

Item Statistics

	Mean	Std. Deviation	N
X4.1	4.25	.474	60
X4.2	4.25	.541	60
X4.3	4.32	.701	60

Empati

Case Processing Summary

		N	%
Cases	Valid	60	100.0
	Excluded[a]	0	.0
	Total	60	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.715	.719	3

Item Statistics

	Mean	Std. Deviation	N
X5.1	4.35	.515	60
X5.2	4.27	.482	60
X5.3	4.27	.516	60

Kepuasan Konsumen

Case Processing Summary

		N	%
Cases	Valid	60	100.0
	Excluded[a]	0	.0
	Total	60	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.709	.714	3

Item Statistics

	Mean	Std. Deviation	N
Y.1	4.33	.542	60
Y.2	4.32	.504	60
Y.3	4.32	.469	60

LAMPIRAN 6:
Hasil Uji Regresi, Uji Asumsi Klasik Dan Uji Hipotesis

Variables Entered/Removed[a]

Model	Variables Entered	Variables Removed	Method
1	X5, X1, X3, X4, X2[b]	.	Enter

a. Dependent Variable: Y
b. All requested variables entered.

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.973[a]	.946	.941	.293

a. Predictors: (Constant), X5, X1, X3, X4, X2
b. Dependent Variable: Y

ANOVA[a]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	81.282	5	16.256	188.732	.000[b]
	Residual	4.651	54	.086		
	Total	85.933	59			

a. Dependent Variable: Y
b. Predictors: (Constant), X5, X1, X3, X4, X2

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	.506	.422		1.201	.235		
	X1	.162	.058	.177	2.794	.007	.250	3.999
	X2	.172	.069	.188	2.494	.016	.176	5.666
	X3	.200	.064	.212	3.127	.003	.219	4.571
	X4	.238	.059	.275	4.060	.000	.218	4.594
	X5	.195	.071	.196	2.745	.008	.197	5.071

a. Dependent Variable: Y

Coefficient Correlations[a]

Model			X5	X1	X3	X4	X2
1	Correlations	X5	1.000	-.189	-.277	-.170	-.346
		X1	-.189	1.000	-.156	-.301	-.187
		X3	-.277	-.156	1.000	-.194	-.280
		X4	-.170	-.301	-.194	1.000	-.266
		X2	-.346	-.187	-.280	-.266	1.000
	Covariances	X5	.005	-.001	-.001	-.001	-.002
		X1	-.001	.003	-.001	-.001	-.001
		X3	-.001	-.001	.004	-.001	-.001
		X4	-.001	-.001	-.001	.003	-.001
		X2	-.002	-.001	-.001	-.001	.005

a. Dependent Variable: Y

Collinearity Diagnostics[a]

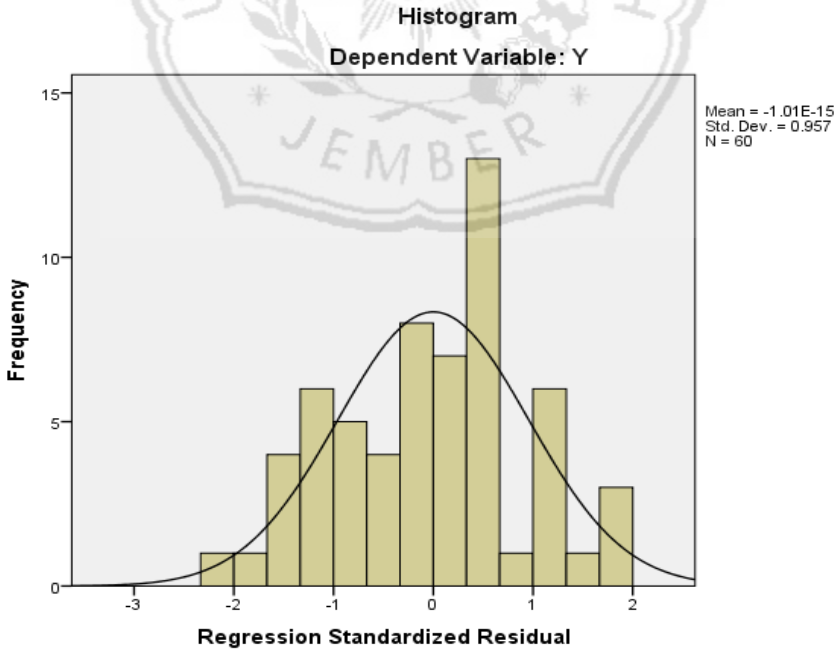
Model	Dimension	Eigenvalue	Condition Index	Variance Proportions					
				(Constant)	X1	X2	X3	X4	X5
1	1	5.986	1.000	.00	.00	.00	.00	.00	.00
	2	.007	28.614	.90	.01	.01	.01	.03	.00
	3	.002	52.633	.01	.54	.07	.24	.13	.06
	4	.002	55.986	.05	.44	.00	.02	.81	.02
	5	.002	61.966	.00	.01	.33	.72	.02	.18
	6	.001	68.214	.04	.00	.59	.01	.01	.74

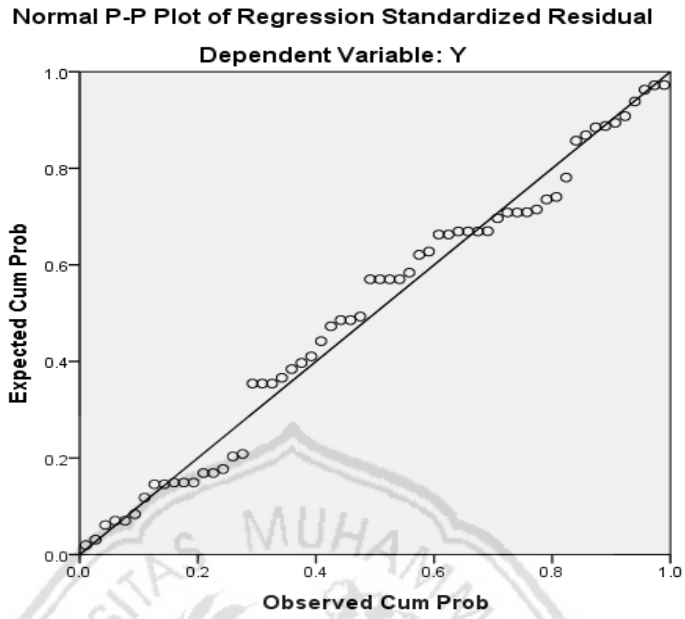
a. Dependent Variable: Y

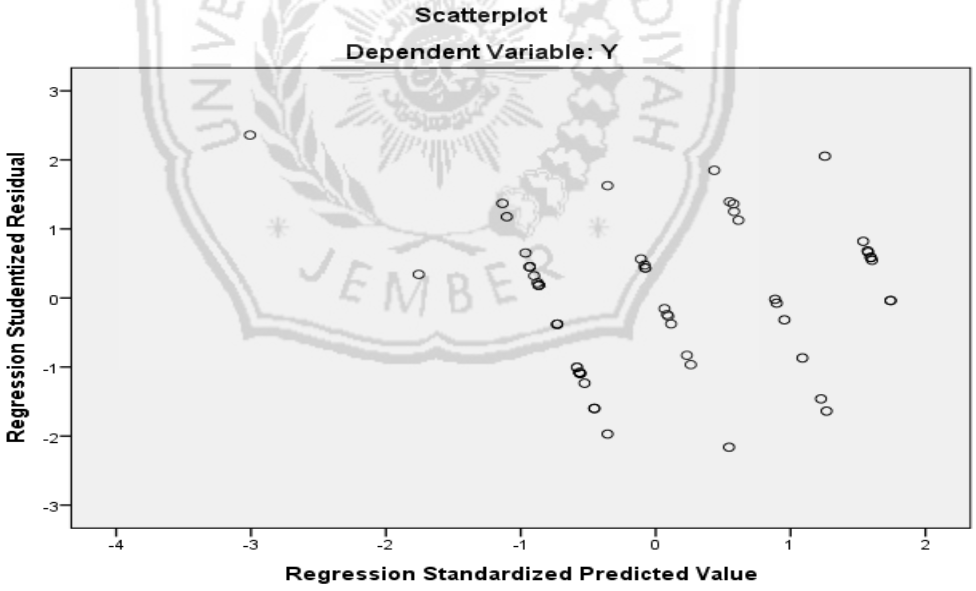
Residuals Statistics[a]

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	9.44	15.01	12.97	1.174	60
Std. Predicted Value	-3.007	1.741	.000	1.000	60
Standard Error of Predicted Value	.039	.171	.090	.022	60
Adjusted Predicted Value	9.15	15.01	12.96	1.186	60
Residual	-.605	.563	.000	.281	60
Std. Residual	-2.063	1.919	.000	.957	60
Stud. Residual	-2.161	2.360	.009	1.024	60
Deleted Residual	-.665	.852	.006	.323	60
Stud. Deleted Residual	-2.240	2.469	.010	1.040	60
Mahal. Distance	.069	19.005	4.917	3.089	60
Cook's Distance	.000	.476	.027	.064	60
Centered Leverage Value	.001	.322	.083	.052	60

a. Dependent Variable: Y




Normal P-P Plot of Regression Standardized Residual
Dependent Variable: Y
Expected Cum Prob
Observed Cum Prob
0.0
0.2
0.4
0.6
0.8
1.0


Scatterplot
Dependent Variable: Y
Regression Studentized Residual
Regression Standardized Predicted Value
3
2
1
0
-1
-2
-3
-4
-3
-2
-1
0
1
2

LAMPIRAN 7:
Tabel r *Product Moment*, Tabel Distribusi f dan Tabel Distribusi t

Tabel r product Moment (Sig = 0,05)							
df	r	df	r	df	r	df	r
1	0.9969	26	0.3739	51	0.2706	76	0.2227
2	0.9500	27	0.3673	52	0.2681	77	0.2213
3	0.8783	28	0.3610	53	0.2656	78	0.2199
4	0.8114	29	0.3550	54	0.2632	79	0.2165
5	0.7545	30	0.3494	55	0.2609	80	0.2162
6	0.7067	31	0.3440	56	0.2586	81	0.2159
7	0.6664	32	0.3388	57	0.2564	82	0.2146
8	0.6319	33	0.3388	58	0.2542	83	0.2133
9	0.6021	34	0.3291	59	0.2521	84	0.2120
10	0.5760	35	0.3246	60	0.2500	85	0.2108
11	0.5529	36	0.3202	61	0.2480	86	0.2096
12	0.5324	37	0.3160	62	0.2461	87	0.2084
13	0.5140	38	0.3120	63	0.2441	88	0.2072
14	0.4973	39	0.3081	64	0.2423	89	0.2061
15	0.4821	40	0.3044	65	0.2404	90	0.2050
16	0.4683	41	0.3008	66	0.2387	91	0.2039
17	0.4555	42	0.2973	67	0.2369	92	0.2028
18	0.4438	43	0.2940	68	0.2352	93	0.2017
19	0.4329	44	0.2907	69	0.2335	94	0.2006
20	0.4227	45	0.2876	70	0.2319	95	0.1996
21	0.4132	46	0.2845	71	0.2303	96	0.1986
22	0.4044	47	0.2816	72	0.2287	97	0.1975
23	0.3961	48	0.2787	73	0.2272	98	0.1966
24	0.3882	49	0.2759	74	0.2257	99	0.1956
25	0.3809	50	0.2732	75	0.2242	100	0.1946

Tabel Distribusi F										
	DF 1									
DF 2	1	2	3	4	5	6	7	8	9	10
1	161.4476	199.5000	215.7073	224.5833	230.1619	233.986	236.7684	238.8827	240.5433	241.8818
2	18.5128	19.0000	19.1643	19.2468	19.2964	19.3295	19.3532	19.371	19.3848	19.3959
3	10.1280	9.5521	9.2766	9.1172	9.0135	8.9406	8.8867	8.8452	8.8123	8.7855
4	7.7086	6.9443	6.5914	6.3882	6.2561	6.1631	6.0942	6.041	5.9988	5.9644
5	6.6079	5.7861	5.4095	5.1922	5.0503	4.9503	4.8759	4.8183	4.7725	4.7351
6	5.9874	5.1433	4.7571	4.5337	4.3874	4.2839	4.2067	4.1468	4.099	4.06
7	5.5914	4.7374	4.3468	4.1203	3.9715	3.866	3.787	3.7257	3.6767	3.6365
8	5.3177	4.4590	4.0662	3.8379	3.6875	3.5806	3.5005	3.4381	3.3881	3.3472
9	5.1174	4.2565	3.8625	3.6331	3.4817	3.3738	3.2927	3.2296	3.1789	3.1373
10	4.9646	4.1028	3.7083	3.4780	3.3258	3.2172	3.1355	3.0717	3.0204	2.9782
11	4.8443	3.9823	3.5874	3.3567	3.2039	3.0946	3.0123	2.948	2.8962	2.8536
12	4.7472	3.8853	3.4903	3.2592	3.1059	2.9961	2.9134	2.8486	2.7964	2.7534
13	4.6672	3.8056	3.4105	3.1791	3.0254	2.9153	2.8321	2.7669	2.7144	2.671
14	4.6001	3.7389	3.3439	3.1122	2.9582	2.8477	2.7642	2.6987	2.6458	2.6022
15	4.5431	3.6823	3.2874	3.0556	2.9013	2.7905	2.7066	2.6408	2.5876	2.5437
16	4.4940	3.6337	3.2389	3.0069	2.8524	2.7413	2.6572	2.5911	2.5377	2.4935
17	4.4513	3.5915	3.1968	2.9647	2.8100	2.6987	2.6143	2.548	2.4943	2.4499
18	4.4139	3.5546	3.1599	2.9277	2.7729	2.6613	2.5767	2.5102	2.4563	2.4117
19	4.3807	3.5219	3.1274	2.8951	2.7401	2.6283	2.5435	2.4768	2.4227	2.3779
20	4.3512	3.4928	3.0984	2.8661	2.7109	2.599	2.514	2.4471	2.3928	2.3479
21	4.3248	3.4668	3.0725	2.8401	2.6848	2.5727	2.4876	2.4205	2.366	2.321
22	4.3009	3.4434	3.0491	2.8167	2.6613	2.5491	2.4638	2.3965	2.3419	2.2967
23	4.2793	3.4221	3.0280	2.7955	2.6400	2.5277	2.4422	2.3748	2.3201	2.2747
24	4.2597	3.4028	3.0088	2.7763	2.6207	2.5082	2.4226	2.3551	2.3002	2.2547
25	4.2417	3.3852	2.9912	2.7587	2.6030	2.4904	2.4047	2.3371	2.2821	2.2365
26	4.2252	3.3690	2.9752	2.7426	2.5868	2.4741	2.3883	2.3205	2.2655	2.2197
27	4.2100	3.3541	2.9604	2.7278	2.5719	2.4591	2.3732	2.3053	2.2501	2.2043
28	4.1960	3.3404	2.9467	2.7141	2.5581	2.4453	2.3593	2.2913	2.236	2.19
29	4.1830	3.3277	2.9340	2.7014	2.5454	2.4324	2.3463	2.2783	2.2229	2.1768
30	4.1709	3.3158	2.9223	2.6896	2.5336	2.4205	2.3343	2.2662	2.2107	2.1646
31	4.1596	3.3048	2.9113	2.6787	2.5225	2.4094	2.3232	2.2549	2.1994	2.1532
32	4.1491	3.2945	2.9011	2.6684	2.5123	2.3991	2.3127	2.2444	2.1888	2.1425
33	4.1393	3.2849	2.8916	2.6589	2.5026	2.3894	2.303	2.2346	2.1789	2.1325
34	4.1300	3.2759	2.8826	2.6499	2.4936	2.3803	2.2938	2.2253	2.1696	2.1231
35	4.1213	3.2674	2.8742	2.6415	2.4851	2.3718	2.2852	2.2167	2.1608	2.1143
36	4.1132	3.2594	2.8663	2.6335	2.4772	2.3638	2.2771	2.2085	2.1526	2.1061
37	4.1055	3.2519	2.8588	2.6261	2.4696	2.3562	2.2695	2.2008	2.1449	2.0982
38	4.0982	3.2448	2.8517	2.6190	2.4625	2.349	2.2623	2.1936	2.1375	2.0909
39	4.0913	3.2381	2.8451	2.6123	2.4558	2.3423	2.2555	2.1867	2.1306	2.0839
40	4.0847	3.2317	2.8387	2.6060	2.4495	2.3359	2.249	2.1802	2.124	2.0772
41	4.0785	3.2257	2.8327	2.6000	2.4434	2.3298	2.2429	2.174	2.1178	2.071
42	4.0727	3.2199	2.8270	2.5943	2.4377	2.324	2.2371	2.1681	2.1119	2.065
43	4.0670	3.2145	2.8216	2.5888	2.4322	2.3185	2.2315	2.1625	2.1062	2.0593
44	4.0617	3.2093	2.8165	2.5837	2.4270	2.3133	2.2263	2.1572	2.1009	2.0539
45	4.0566	3.2043	2.8115	2.5787	2.4221	2.3083	2.2212	2.1521	2.0958	2.0487
46	4.0517	3.1996	2.8068	2.5740	2.4174	2.3035	2.2164	2.1473	2.0909	2.0438
47	4.0471	3.1951	2.8024	2.5695	2.4128	2.299	2.2118	2.1427	2.0862	2.0391
48	4.0427	3.1907	2.7981	2.5652	2.4085	2.2946	2.2074	2.1382	2.0817	2.0346
49	4.0384	3.1866	2.7939	2.5611	2.4044	2.2904	2.2032	2.134	2.0775	2.0303
50	4.0343	3.1826	2.7900	2.5572	2.4004	2.2864	2.1992	2.1299	2.0734	2.0261
51	4.0304	3.1788	2.7862	2.5534	2.3966	2.2826	2.1953	2.126	2.0694	2.0222
52	4.0266	3.1751	2.7826	2.5498	2.3930	2.2789	2.1916	2.1223	2.0656	2.0184
53	4.0230	3.1716	2.7791	2.5463	2.3894	2.2754	2.1881	2.1187	2.062	2.0147
54	4.0195	3.1682	2.7758	2.5429	2.3861	2.272	2.1846	2.1152	2.0585	2.0112
55	4.0162	3.1650	2.7725	2.5397	2.3828	2.2687	2.1813	2.1119	2.0552	2.0078
56	4.0130	3.1619	2.7694	2.5366	2.3797	2.2656	2.1782	2.1087	2.0519	2.0045

57	4.0099	3.1588	2.7664	2.5336	2.3767	2.2625	2.1751	2.1056	2.0488	2.0014
58	4.0069	3.1559	2.7636	2.5307	2.3738	2.2596	2.1721	2.1026	2.0458	1.9983
59	4.0040	3.1531	2.7608	2.5279	2.3710	2.2568	2.1693	2.0997	2.0429	1.9954
60	4.0012	3.1504	2.7581	2.5252	2.3683	2.2541	2.1665	2.097	2.0401	1.9926
61	3.9985	3.1478	2.7555	2.5226	2.3657	2.2514	2.1639	2.0943	2.0374	1.9899
62	3.9959	3.1453	2.7530	2.5201	2.3631	2.2489	2.1613	2.0917	2.0348	1.9872
63	3.9934	3.1428	2.7505	2.5177	2.3607	2.2464	2.1588	2.0892	2.0322	1.9847
64	3.9909	3.1404	2.7482	2.5153	2.3583	2.244	2.1564	2.0868	2.0298	1.9822
65	3.9886	3.1381	2.7459	2.5130	2.3560	2.2417	2.1541	2.0844	2.0274	1.9798
66	3.9863	3.1359	2.7437	2.5108	2.3538	2.2395	2.1518	2.0821	2.0251	1.9775
67	3.9840	3.1338	2.7416	2.5087	2.3517	2.2373	2.1497	2.0799	2.0229	1.9752
68	3.9819	3.1317	2.7395	2.5066	2.3496	2.2352	2.1475	2.0778	2.0207	1.973
69	3.9798	3.1296	2.7375	2.5046	2.3475	2.2332	2.1455	2.0757	2.0186	1.9709
70	3.9778	3.1277	2.7355	2.5027	2.3456	2.2312	2.1435	2.0737	2.0166	1.9689
71	3.9758	3.1258	2.7336	2.5008	2.3437	2.2293	2.1415	2.0717	2.0146	1.9669
72	3.9739	3.1239	2.7318	2.4989	2.3418	2.2274	2.1397	2.0698	2.0127	1.9649
73	3.9720	3.1221	2.7300	2.4971	2.3400	2.2256	2.1378	2.068	2.0108	1.9631
74	3.9702	3.1203	2.7283	2.4954	2.3383	2.2238	2.136	2.0662	2.009	1.9612
75	3.9685	3.1186	2.7266	2.4937	2.3366	2.2221	2.1343	2.0644	2.0073	1.9594
76	3.9668	3.1170	2.7249	2.4920	2.3349	2.2204	2.1326	2.0627	2.0055	1.9577
77	3.9651	3.1154	2.7233	2.4904	2.3333	2.2188	2.131	2.0611	2.0039	1.956
78	3.9635	3.1138	2.7218	2.4889	2.3317	2.2172	2.1294	2.0595	2.0022	1.9544
79	3.9619	3.1123	2.7203	2.4874	2.3302	2.2157	2.1278	2.0579	2.0007	1.9528
80	3.9604	3.1108	2.7188	2.4859	2.3287	2.2142	2.1263	2.0564	1.9991	1.9512
81	3.9589	3.1093	2.7173	2.4844	2.3273	2.2127	2.1248	2.0549	1.9976	1.9497
82	3.9574	3.1079	2.7159	2.4830	2.3259	2.2113	2.1234	2.0534	1.9961	1.9482
83	3.9560	3.1065	2.7146	2.4817	2.3245	2.2099	2.122	2.052	1.9947	1.9468
84	3.9546	3.1052	2.7132	2.4803	2.3231	2.2086	2.1206	2.0506	1.9933	1.9454
85	3.9532	3.1038	2.7119	2.4790	2.3218	2.2072	2.1193	2.0493	1.9919	1.944
86	3.9519	3.1026	2.7106	2.4777	2.3205	2.2059	2.118	2.048	1.9906	1.9426
87	3.9506	3.1013	2.7094	2.4765	2.3193	2.2047	2.1167	2.0467	1.9893	1.9413
88	3.9493	3.1001	2.7082	2.4753	2.3181	2.2034	2.1155	2.0454	1.988	1.94
89	3.9481	3.0989	2.7070	2.4741	2.3169	2.2022	2.1143	2.0442	1.9868	1.9388
90	3.9469	3.0977	2.7058	2.4729	2.3157	2.2011	2.1131	2.043	1.9856	1.9376
91	3.9457	3.0966	2.7047	2.4718	2.3145	2.1999	2.1119	2.0418	1.9844	1.9364
92	3.9445	3.0954	2.7036	2.4707	2.3134	2.1988	2.1108	2.0407	1.9833	1.9352
93	3.9434	3.0943	2.7025	2.4696	2.3123	2.1977	2.1097	2.0395	1.9821	1.9341
94	3.9423	3.0933	2.7014	2.4685	2.3113	2.1966	2.1086	2.0384	1.981	1.9329
95	3.9412	3.0922	2.7004	2.4675	2.3102	2.1955	2.1075	2.0374	1.9799	1.9318
96	3.9402	3.0912	2.6994	2.4665	2.3092	2.1945	2.1065	2.0363	1.9789	1.9308
97	3.9391	3.0902	2.6984	2.4655	2.3082	2.1935	2.1054	2.0353	1.9778	1.9297
98	3.9381	3.0892	2.6974	2.4645	2.3072	2.1925	2.1044	2.0343	1.9768	1.9287
99	3.9371	3.0882	2.6965	2.4636	2.3063	2.1915	2.1035	2.0333	1.9758	1.9277
100	3.9361	3.0873	2.6955	2.4626	2.3053	2.1906	2.1025	2.0323	1.9748	1.9267

Tabel Distribusi t			
Df	0,1	0,05	0,025
1	3.0777	6.3138	12.7062
2	1.8856	2.9200	4.3027
3	1.6377	2.3534	3.1824
4	1.5332	2.1318	2.7764
5	1.4759	2.0150	2.5706
6	1.4398	1.9432	2.4469
7	1.4149	1.8946	2.3646
8	1.3968	1.8595	2.3060
9	1.3830	1.8331	2.2622
10	1.3722	1.8125	2.2281
11	1.3634	1.7959	2.2010
12	1.3562	1.7823	2.1788
13	1.3502	1.7709	2.1604
14	1.3450	1.7613	2.1448
15	1.3406	1.7531	2.1314
16	1.3368	1.7459	2.1199
17	1.3334	1.7396	2.1098
18	1.3304	1.7341	2.1009
19	1.3277	1.7291	2.0930
20	1.3253	1.7247	2.0860
21	1.3232	1.7207	2.0796
22	1.3212	1.7171	2.0739
23	1.3195	1.7139	2.0687
24	1.3178	1.7109	2.0639
25	1.3163	1.7081	2.0595
26	1.3150	1.7056	2.0555
27	1.3137	1.7033	2.0518
28	1.3125	1.7011	2.0484
29	1.3114	1.6991	2.0452
30	1.3104	1.6973	2.0423
31	1.3095	1.6955	2.0395
32	1.3086	1.6939	2.0369
33	1.3077	1.6924	2.0345
34	1.3070	1.6909	2.0322
35	1.3062	1.6896	2.0301
36	1.3055	1.6883	2.0281
37	1.3049	1.6871	2.0262
38	1.3042	1.6860	2.0244
39	1.3036	1.6849	2.0227
40	1.3031	1.6839	2.0211
41	1.3025	1.6829	2.0195

42	1.3020	1.6820	2.0181
43	1.3016	1.6811	2.0167
44	1.3011	1.6802	2.0154
45	1.3006	1.6794	2.0141
46	1.3002	1.6787	2.0129
47	1.2998	1.6779	2.0117
48	1.2994	1.6772	2.0106
49	1.2991	1.6766	2.0096
50	1.2987	1.6759	2.0086
51	1.2984	1.6753	2.0076
52	1.2980	1.6747	2.0066
53	1.2977	1.6741	2.0057
54	1.2974	1.6736	2.0049
55	1.2971	1.6730	2.0040
56	1.2969	1.6725	2.0032
57	1.2966	1.6720	2.0025
58	1.2963	1.6716	2.0017
59	1.2961	1.6711	2.0010
60	1.2958	1.6706	2.0003
61	1.2956	1.6702	1.9996
62	1.2954	1.6698	1.9990
63	1.2951	1.6694	1.9983
64	1.2949	1.6690	1.9977
65	1.2947	1.6686	1.9971
66	1.2945	1.6683	1.9966
67	1.2943	1.6679	1.9960
68	1.2941	1.6676	1.9955
69	1.2939	1.6672	1.9949
70	1.2938	1.6669	1.9944
71	1.2936	1.6666	1.9939
72	1.2934	1.6663	1.9935
73	1.2933	1.6660	1.9930
74	1.2931	1.6657	1.9925
75	1.2929	1.6654	1.9921
76	1.2928	1.6652	1.9917
77	1.2926	1.6649	1.9913
78	1.2925	1.6646	1.9908
79	1.2924	1.6644	1.9905
80	1.2922	1.6641	1.9901
81	1.2921	1.6639	1.9897
82	1.2920	1.6636	1.9893
83	1.2918	1.6634	1.9890
84	1.2917	1.6632	1.9886
85	1.2916	1.6630	1.9883

86	1.2915	1.6628	1.9879
87	1.2914	1.6626	1.9876
88	1.2912	1.6624	1.9873
89	1.2911	1.6622	1.987
90	1.291	1.662	1.9867
91	1.2909	1.6618	1.9864
92	1.2908	1.6616	1.9861
93	1.2907	1.6614	1.9858
94	1.2906	1.6612	1.9855
95	1.2905	1.6611	1.9853
96	1.2904	1.6609	1.985
97	1.2903	1.6607	1.9847
98	1.2902	1.6606	1.9845
99	1.2902	1.6604	1.9842
100	1.2901	1.6602	1.984

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