

LAMPIRAN 1
PENGANTAR KUESIONER



LAMPIRAN 1: PENGANTAR KUESIONER



KUESIONER PENELITIAN PENGARUH DIMENSI KUALITAS PELAYANAN TERHADAP KEPUASAN SISWA SMK MUHAMMADIYAH 02 PALERAN JEMBER

Kepada:

Yth. Bapak/Ibu/Sdr Responden

Di tempat

Dengan hormat,

Kuesioner ini ditujukan untuk responden guna memperoleh data yang akan dipergunakan untuk penulisan tugas akhir (skripsi) sebagai salah satu syarat untuk memperoleh gelar sarjana. Adapun judul skripsi yang saya buat yaitu **“Pengaruh Dimensi Kualitas Pelayanan terhadap Kepuasan Siswa SMK Muhammadiyah 02 Paleran Jember”**. Dengan segenap kerendahan hati, saya memohon kesediaan Bapak/Ibu untuk bersedia meluangkan waktu mengisi kuesioner ini dengan jujur dan apa adanya.

Informasi yang Bapak/Ibu berikan hanya digunakan untuk kepentingan terbatas, dalam artian hanya diperlukan untuk penelitian ini saja. Peneliti menjamin rahasia pribadi juga jawaban Bapak/Ibu dalam memberikan kebenaran data pada peneliti.

Atas bantuan dan kerjasamanya Bapak/Ibu/Saudara saya ucapkan terimakasih.

Hormat saya,

Leny Fatmawati
NIM 14.10.412.015

LAMPIRAN 2

PETUNJUK PENGISIAN KUESIONER PENELITIAN



LAMPIRAN 2: PETUNJUK PENGISIAN KUESIONER PENELITIAN

Berilah tanda cek list (√) pada jawaban yang dipilih.

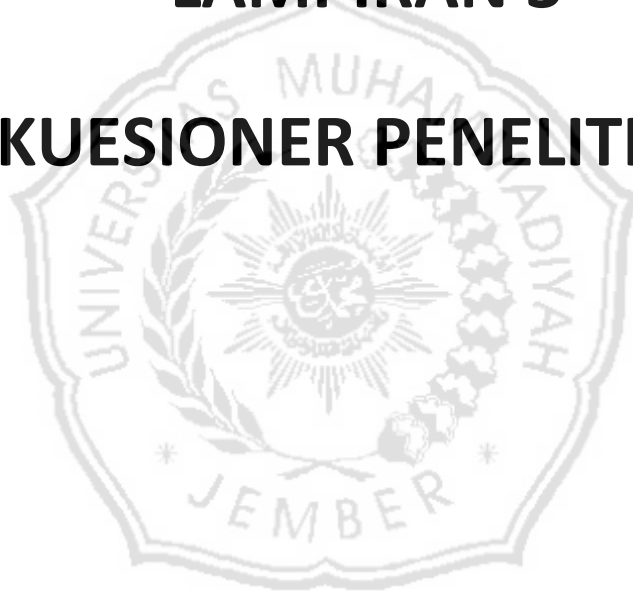
1. Bila pendapat anda sangat setuju (SS)
2. Bila pendapat anda setuju (S)
3. Bila Kurang Setuju (KS)
4. Bila tidak setuju (TS)
5. Bila sangat tidak setuju (STS)

Identitas responden

1. Usia :
2. Jenis Kelamin :
3. Kelas :



LAMPIRAN 3
KUESIONER PENELITIAN



LAMPIRAN 3: KUESIONER PENELITIAN

No	Pernyataan	Pilihan Jawaban				
	Kehandalan (X ₁)	STS	TS	KS	S	SS
1	Pegawai SMK Muhammadiyah 02 Paleran Jember mempunyai kemampuan untuk mengatasi keluhan siswa					
2	Pegawai SMK Muhammadiyah 02 Paleran Jember dapat mengatasi masalah dengan segera					
3	Pegawai SMK Muhammadiyah 02 Paleran Jember mengerjakan pekerjaannya secara profesional					
	Daya Tanggap (X₂)					
1	Pegawai SMK Muhammadiyah 02 Paleran Jember selalu siap melayani siswa					
2	Pegawai SMK Muhammadiyah 02 Paleran Jember mempunyai kemauan untuk melayani siswa					
3	Pegawai SMK Muhammadiyah 02 Paleran Jember memberikan informasi diberikan dengan jelas					
	Jaminan (X₃)					
1	Saya percaya kepada pegawai SMK Muhammadiyah 02 Paleran Jember					
2	Saya merasa aman selama berada di dalam lingkungan SMK Muhammadiyah 02 Paleran Jember					
3	Saya percaya SMK Muhammadiyah 02 Paleran Jember bercitra baik					
	Empati (X₄)					
1	Pegawai SMK Muhammadiyah 02 Paleran Jember memperlakukan siswa dengan penuh perhatian					
2	Pegawai SMK Muhammadiyah 02 Paleran Jember mudah untuk dihubungi					
3	Pegawai SMK Muhammadiyah 02 Paleran Jember selalu mengutamakan kepentingan siswa					
	Bukti Fisik (X₅)					
1	Pegawai SMK Muhammadiyah 02 Paleran Jember berpenampilan rapi dan formal					
2	Pegawai SMK Muhammadiyah 02 Paleran Jember menggunakan peralatan dan sarana yang modern					
3	Pegawai SMK Muhammadiyah 02 Paleran Jember mempunyai kartu ID					
	Kepuasan Siswa (Y)					
1	Saya selalu merasa puas pada seluruh layanan yang diberikan oleh SMK Muhammadiyah 02 Paleran Jember					
2	Saya sangat puas dengan pelayanan SMK Muhammadiyah 02 Paleran Jember					
3	Saya pernah merekomendasikan SMK Muhammadiyah 02 Paleran Jember kepada orang lain					

LAMPIRAN 4
REKAPITULASI KUESIONER



LAMPIRAN 4: REKAPITULASI KUESIONER

No	Usia	Jenis Kelamin	Kelas
1	18	P	XII
2	17	L	XI
4	17	P	XII
4	17	L	XI
5	17	L	XI
6	17	L	XI
7	17	L	XI
8	18	P	XI
9	18	L	XI
10	18	P	XII
11	19	L	XII
12	17	P	XI
13	17	P	XI
14	18	P	XI
15	18	L	XII
16	17	P	XI
17	17	P	XI
18	18	L	XI
19	17	P	XI
20	19	P	XII
21	18	P	XI
22	17	P	XI
23	18	P	XII
24	17	P	XI
25	17	P	X
26	19	L	XII
27	17	P	XI
28	17	P	XI
29	17	P	XI
30	17	P	XI
31	17	P	X
32	19	L	XII
33	18	L	XI
34	17	P	XI
35	18	P	XI
36	17	P	X
37	17	P	XI
38	19	L	XI
39	17	L	XI
40	17	P	XI
41	18	P	XI
42	17	P	XI
43	17	P	XI
44	17	P	XI
45	18	P	XI
46	17	P	XI
47	17	L	XI
48	17	P	XI
49	18	P	XII
50	17	L	X
51	17	P	XI
52	19	L	XII
53	17	P	XI
54	17	P	XI
55	17	P	XI
56	17	P	XI
57	18	L	XI
58	17	P	XI

Sumber: Data primer yang diolah 2018

No	X1.1	X1.2	X1.3	X1	X2.1	X2.2	X2.3	X2	X3.1	X3.2	X3.3	X3	X4.1	X4.2	X4.3	X4	X5.1	X5.2	X5.3	X5	Y.1	Y.2	Y.3	Y
36	4	4	4	12	4	4	5	13	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
37	4	5	5	14	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15
38	4	4	5	13	4	3	3	10	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
39	3	4	4	11	4	4	3	11	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
40	4	4	5	13	5	4	4	13	4	5	5	14	5	5	4	14	5	4	4	13	5	4	4	13
41	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15
42	4	4	4	12	4	4	3	11	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
43	4	5	4	13	5	4	4	13	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
44	4	4	4	12	4	3	3	10	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
45	4	4	5	13	4	4	4	12	5	4	4	13	5	4	4	13	5	4	4	13	5	4	4	13
46	4	4	5	13	4	4	5	13	4	5	5	14	4	5	5	14	4	5	5	14	5	4	4	13
47	5	5	5	15	5	5	5	15	5	5	4	14	5	5	5	15	5	5	5	15	5	5	5	15
48	5	4	4	13	4	4	5	13	4	4	4	12	4	4	4	12	4	4	4	12	5	4	4	13
49	5	4	4	13	4	4	5	13	4	4	4	12	5	4	5	14	4	4	5	13	5	4	4	13
50	3	4	4	11	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
51	5	4	4	13	4	4	5	13	4	4	5	13	4	5	4	13	5	5	4	14	5	4	4	13
52	5	5	4	14	4	5	5	14	5	4	4	13	4	5	5	14	5	5	5	15	5	4	5	14
53	4	4	4	12	4	4	4	12	5	4	4	13	4	4	4	12	4	4	4	12	4	4	4	12
54	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15	5	5	5	15
55	4	4	5	13	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12
56	4	4	4	12	4	4	4	12	4	4	4	12	4	4	4	12	4	5	3	12	4	4	4	12
57	5	5	4	14	5	5	5	15	5	4	4	13	5	5	4	14	5	4	5	14	4	5	5	14
58	4	5	3	12	4	4	4	12	4	4	5	13	4	4	4	12	4	4	4	12	4	4	4	12

Sumber: Data primer yang diolah 2018



LAMPIRAN 5

FREKUENSI PERNYATAAN RESPONDEN



LAMPIRAN 5: FREKUENSI PERNYATAAN RESPONDEN

1. Usia

Usia					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	17	37	63.8	63.8	63.8
	18	15	25.9	25.9	89.7
	19	6	10.3	10.3	100.0
	Total	58	100.0	100.0	

2. Jenis Kelamin

Jenis Kelamin					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	L	18	31.0	31.0	31.0
	P	40	69.0	69.0	100.0
	Total	58	100.0	100.0	

3. Kelas

Kelas					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	X	4	6.9	6.9	6.9
	XI	43	74.1	74.1	81.0
	XII	11	19.0	19.0	100.0
	Total	58	100.0	100.0	

1. Kehandalan

X1.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	7	12.1	12.1	12.1
	4	35	60.3	60.3	72.4
	5	16	27.6	27.6	100.0
	Total	58	100.0	100.0	

X1.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	3	5.2	5.2	5.2
	4	37	63.8	63.8	69.0
	5	18	31.0	31.0	100.0
	Total	58	100.0	100.0	

X1.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	3	5.2	5.2	5.2
	4	35	60.3	60.3	65.5
	5	20	34.5	34.5	100.0
	Total	58	100.0	100.0	

2. Daya Tanggap

X2.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	4	6.9	6.9	6.9
	4	41	70.7	70.7	77.6
	5	13	22.4	22.4	100.0
	Total	58	100.0	100.0	

X2.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	6	10.3	10.3	10.3
	4	35	60.3	60.3	70.7
	5	17	29.3	29.3	100.0
	Total	58	100.0	100.0	

X2.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	8	13.8	13.8	13.8
	4	25	43.1	43.1	56.9
	5	25	43.1	43.1	100.0
	Total	58	100.0	100.0	

3. Jaminan

X3.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 3	3	5.2	5.2	5.2
4	39	67.2	67.2	72.4
5	16	27.6	27.6	100.0
Total	58	100.0	100.0	

X3.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 3	3	5.2	5.2	5.2
4	38	65.5	65.5	70.7
5	17	29.3	29.3	100.0
Total	58	100.0	100.0	

X3.3

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 3	6	10.3	10.3	10.3
4	37	63.8	63.8	74.1
5	15	25.9	25.9	100.0
Total	58	100.0	100.0	

4. Empati

X4.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 3	3	5.2	5.2	5.2
4	39	67.2	67.2	72.4
5	16	27.6	27.6	100.0
Total	58	100.0	100.0	

X4.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 3	4	6.9	6.9	6.9
4	32	55.2	55.2	62.1
5	22	37.9	37.9	100.0
Total	58	100.0	100.0	

X4.3

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 3	2	3.4	3.4	3.4
4	39	67.2	67.2	70.7
5	17	29.3	29.3	100.0
Total	58	100.0	100.0	

5. Bukti Fisik

X5.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.7	1.7	1.7
	3	2	3.4	3.4	5.2
	4	38	65.5	65.5	70.7
	5	17	29.3	29.3	100.0
	Total	58	100.0	100.0	

X5.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	4	6.9	6.9	6.9
	4	33	56.9	56.9	63.8
	5	21	36.2	36.2	100.0
	Total	58	100.0	100.0	

X5.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	4	6.9	6.9	6.9
	4	36	62.1	62.1	69.0
	5	18	31.0	31.0	100.0
	Total	58	100.0	100.0	

6. Kepuasan Siswa

Y.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	5	8.6	8.6	8.6
	4	31	53.4	53.4	62.1
	5	22	37.9	37.9	100.0
	Total	58	100.0	100.0	

Y.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	2	3.4	3.4	3.4
	4	40	69.0	69.0	72.4
	5	16	27.6	27.6	100.0
	Total	58	100.0	100.0	

Y.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	2	3.4	3.4	3.4
	4	43	74.1	74.1	77.6
	5	13	22.4	22.4	100.0
	Total	58	100.0	100.0	

LAMPIRAN 6
HASIL UJI VALIDITAS



LAMPIRAN 6: HASIL UJI VALIDITAS

1. Keandalan

		Correlations			
		X1.1	X1.2	X1.3	X1
X1.1	Pearson Correlation	1	.555**	.373**	.806**
	Sig. (2-tailed)		.000	.004	.000
	N	58	58	58	58
X1.2	Pearson Correlation	.555**	1	.547**	.854**
	Sig. (2-tailed)	.000		.000	.000
	N	58	58	58	58
X1.3	Pearson Correlation	.373**	.547**	1	.779**
	Sig. (2-tailed)	.004	.000		.000
	N	58	58	58	58
X1	Pearson Correlation	.806**	.854**	.779**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	58	58	58	58

** . Correlation is significant at the 0.01 level (2-tailed).

2. Daya Tanggap

Correlations

		X2.1	X2.2	X2.3	X2
X2.1	Pearson Correlation	1	.625**	.352**	.757**
	Sig. (2-tailed)		.000	.007	.000
	N	58	58	58	58
X2.2	Pearson Correlation	.625**	1	.610**	.896**
	Sig. (2-tailed)	.000		.000	.000
	N	58	58	58	58
X2.3	Pearson Correlation	.352**	.610**	1	.827**
	Sig. (2-tailed)	.007	.000		.000
	N	58	58	58	58
X2	Pearson Correlation	.757**	.896**	.827**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	58	58	58	58

** . Correlation is significant at the 0.01 level (2-tailed).

3. Jaminan

Correlations

		X3.1	X3.2	X3.3	X3
X3.1	Pearson Correlation	1	.481**	.393**	.773**
	Sig. (2-tailed)		.000	.002	.000
	N	58	58	58	58
X3.2	Pearson Correlation	.481**	1	.489**	.818**
	Sig. (2-tailed)	.000		.000	.000
	N	58	58	58	58
X3.3	Pearson Correlation	.393**	.489**	1	.801**
	Sig. (2-tailed)	.002	.000		.000
	N	58	58	58	58
X3	Pearson Correlation	.773**	.818**	.801**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	58	58	58	58

** . Correlation is significant at the 0.01 level (2-tailed).

4. Empati

Correlations

		X4.1	X4.2	X4.3	X4
X4.1	Pearson Correlation	1	.550**	.297*	.759**
	Sig. (2-tailed)		.000	.023	.000
	N	58	58	58	58
X4.2	Pearson Correlation	.550**	1	.589**	.895**
	Sig. (2-tailed)	.000		.000	.000
	N	58	58	58	58
X4.3	Pearson Correlation	.297*	.589**	1	.768**
	Sig. (2-tailed)	.023	.000		.000
	N	58	58	58	58
X4	Pearson Correlation	.759**	.895**	.768**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	58	58	58	58

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

5. Bukti Fisik

Correlations

		X5.1	X5.2	X5.3	X5
X5.1	Pearson Correlation	1	.608**	.562**	.869**
	Sig. (2-tailed)		.000	.000	.000
	N	58	58	58	58
X5.2	Pearson Correlation	.608**	1	.461**	.830**
	Sig. (2-tailed)	.000		.000	.000
	N	58	58	58	58
X5.3	Pearson Correlation	.562**	.461**	1	.803**
	Sig. (2-tailed)	.000	.000		.000
	N	58	58	58	58
X5	Pearson Correlation	.869**	.830**	.803**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	58	58	58	58

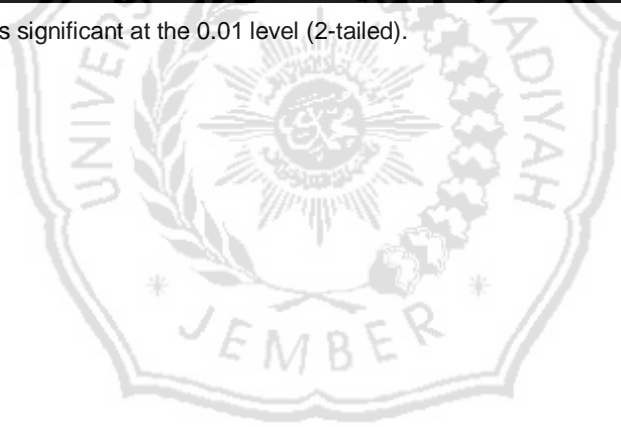
** . Correlation is significant at the 0.01 level (2-tailed).

6. Kepuasan Siswa

Correlations

		Y.1	Y.2	Y.3	Y
Y.1	Pearson Correlation	1	.496**	.343**	.800**
	Sig. (2-tailed)		.000	.008	.000
	N	58	58	58	58
Y.2	Pearson Correlation	.496**	1	.607**	.852**
	Sig. (2-tailed)	.000		.000	.000
	N	58	58	58	58
Y.3	Pearson Correlation	.343**	.607**	1	.769**
	Sig. (2-tailed)	.008	.000		.000
	N	58	58	58	58
Y	Pearson Correlation	.800**	.852**	.769**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	58	58	58	58

** . Correlation is significant at the 0.01 level (2-tailed).



LAMPIRAN 7
HASIL UJI RELIABILITAS



LAMPIRAN 7: HASIL UJI RELIABILITAS

1. Keandalan

Reliability Statistics

Cronbach's Alpha	N of Items
.740	3

2. Daya Tanggap

Reliability Statistics

Cronbach's Alpha	N of Items
.763	3

3. Jaminan

Reliability Statistics

Cronbach's Alpha	N of Items
.713	3

4. Empati

Reliability Statistics

Cronbach's Alpha	N of Items
.737	3

5. Bukti Fisik

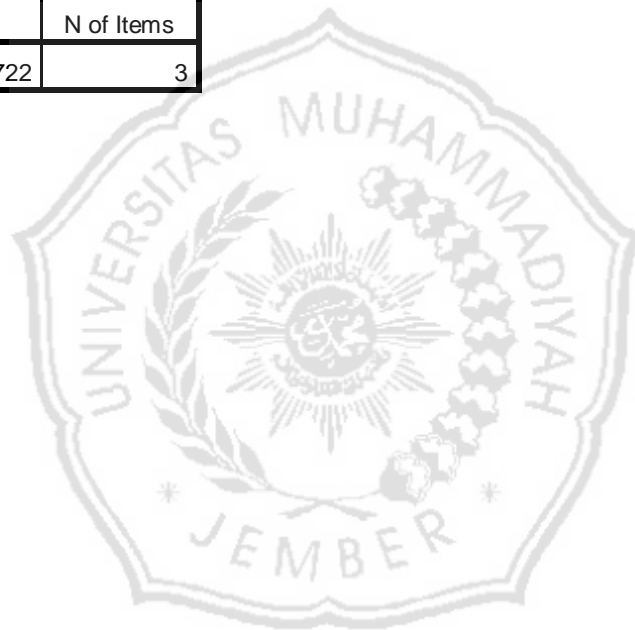
Reliability Statistics

Cronbach's Alpha	N of Items
.782	3

6. Kepuasan Siswa

Reliability Statistics

Cronbach's Alpha	N of Items
.722	3



LAMPIRAN 8

HASIL UJI UJI REGRESI, UJI

ASUMSI KLASIK DAN UJI

HIPOTESIS



LAMPIRAN 8: HASIL UJI UJI REGRESI, UJI ASUMSI KLASIK DAN UJI HIPOTESIS

```

REGRESSION
  /MISSING LISTWISE
  /STATISTICS COEFF OUTS BCOV R ANOVA COLLIN TOL
  /CRITERIA=PIN(.05) POUT(.10)
  /NOORIGIN
  /DEPENDENT Y
  /METHOD=ENTER X1 X2 X3 X4 X5
  /SCATTERPLOT=(*SRESID ,*ZPRED)
  /RESIDUALS HISTOGRAM(ZRESID) NORMPROB(ZRESID) .
  
```

Regression

		Notes	
Output Created			10-MAY-2018 01:56:26
Comments			
Input	Active Dataset	DataSet1	
	Filter	<none>	
	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data File		58
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.	
	Cases Used	Statistics are based on cases with no missing values for any variable used.	
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS BCOV R ANOVA COLLIN TOL /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT Y /METHOD=ENTER X1 X2 X3 X4 X5 /SCATTERPLOT=(*SRESID ,*ZPRED) /RESIDUALS HISTOGRAM(ZRESID) NORMPROB(ZRESID).	
Resources	Processor Time		00:00:00.64
	Elapsed Time		00:00:01.21
	Memory Required	3124 bytes	
	Additional Memory Required for Residual Plots	880 bytes	

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	X5, X4, X1, X2, X3 ^b		Enter

a. Dependent Variable: Y

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.976 ^a	.952	.947	.298

a. Predictors: (Constant), X5, X4, X1, X2, X3

b. Dependent Variable: Y

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	90.970	5	18.194	204.929	.000 ^b
	Residual	4.617	52	.089		
	Total	95.586	57			

a. Dependent Variable: Y

b. Predictors: (Constant), X5, X4, X1, X2, X3

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	.768	.403		1.904	.062		
	X1	.131	.061	.142	2.148	.036	.214	4.680
	X2	.158	.058	.185	2.742	.008	.204	4.893
	X3	.182	.086	.185	2.117	.039	.121	8.262
	X4	.146	.067	.151	2.177	.034	.194	5.161
	X5	.324	.085	.367	3.799	.000	.199	6.066

a. Dependent Variable: Y

Coefficient Correlations^a

Model			X5	X4	X1	X2	X3
1	Correlations	X5	1.000	-.104	-.322	-.239	-.596
		X4	-.104	1.000	-.232	-.301	-.230
		X1	-.322	-.232	1.000	-.134	-.055
		X2	-.239	-.301	-.134	1.000	-.119
		X3	-.596	-.230	-.055	-.119	1.000
	Covariances	X5	.007	-.001	-.002	-.001	-.004
		X4	-.001	.005	-.001	-.001	-.001
		X1	-.002	-.001	.004	.000	.000
		X2	-.001	-.001	.000	.003	-.001
		X3	-.004	-.001	.000	-.001	.007

a. Dependent Variable: Y

Collinearity Diagnostics^a

Model	Dimension	Eigenvalue	Condition Index	Variance Proportions					
				(Constant)	X1	X2	X3	X4	X5
1	1	5.984	1.000	.00	.00	.00	.00	.00	.00
	2	.009	25.731	.84	.01	.03	.00	.00	.01
	3	.002	49.962	.02	.41	.66	.01	.01	.02
	4	.002	55.431	.00	.51	.17	.22	.00	.11
	5	.002	59.204	.07	.02	.13	.01	.97	.05
	6	.001	87.242	.06	.06	.01	.76	.02	.81

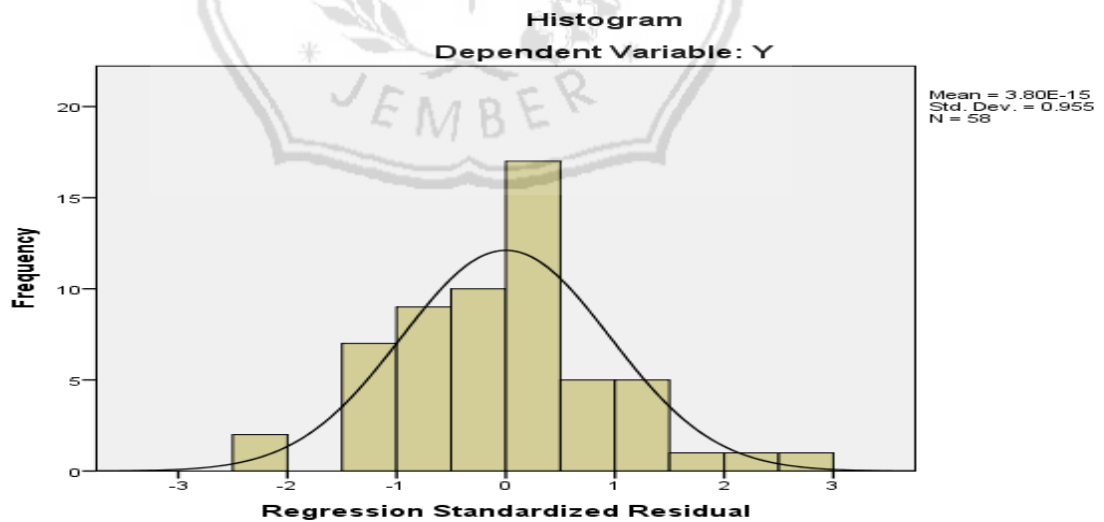
a. Dependent Variable: Y

Residuals Statistics^a

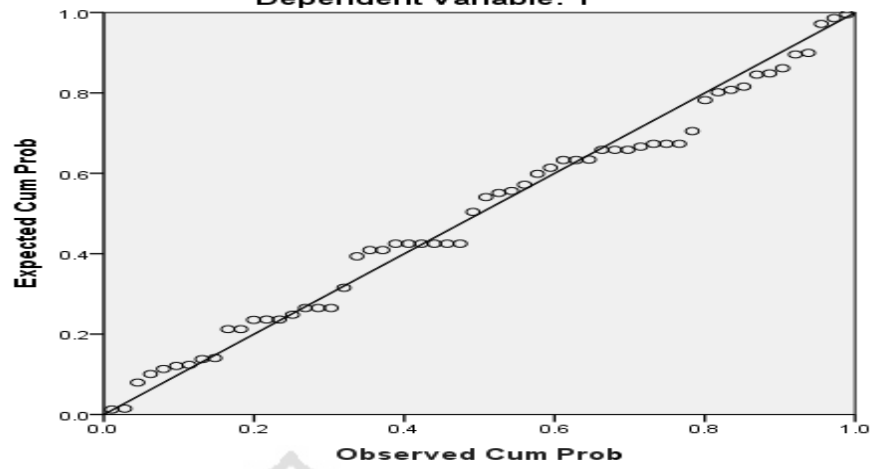
	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	9.21	14.88	12.72	1.263	58
Std. Predicted Value	-2.779	1.705	.000	1.000	58
Standard Error of Predicted Value	.043	.168	.091	.029	58
Adjusted Predicted Value	8.89	14.87	12.72	1.277	58
Residual	-.669	.786	.000	.285	58
Std. Residual	-2.245	2.639	.000	.955	58
Stud. Residual	-2.479	3.134	.008	1.034	58
Deleted Residual	-.816	1.109	.006	.335	58
Stud. Deleted Residual	-2.615	3.446	.012	1.068	58
Mahal. Distance	.197	17.045	4.914	3.754	58
Cook's Distance	.000	.672	.032	.093	58
Centered Leverage Value	.003	.299	.086	.066	58

a. Dependent Variable: Y

Charts



Normal P-P Plot of Regression Standardized Residual
Dependent Variable: Y



Scatterplot
Dependent Variable: Y



Uji Kolmogorov Smirnov

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		58
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	.28459390
Most Extreme Differences	Absolute	.095
	Positive	.095
	Negative	-.061
Test Statistic		.095
Asymp. Sig. (2-tailed)		.200 ^{c,d}

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

d. This is a lower bound of the true significance.

Uji Park

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	-3.187	2.622		-1.215	.230
	X1	-.296	.396	-.216	-.749	.457
	X2	.196	.374	.154	.524	.602
	X3	.091	.558	.062	.163	.871
	X4	.623	.437	.431	1.426	.160
	X5	-.656	.555	-.499	-1.182	.243

Uji Linieritas

ANOVA Table

	Sum of Squares	df	Mean Square	F	Sig.
Y * X1 Between Groups (Combined)	79.968	6	13.328	43.523	.000
Linearity	76.070	1	76.070	248.407	.000
Deviation from Linearity	3.898	5	.780	2.546	.139
Within Groups	15.618	51	.306		
Total	95.586	57			

ANOVA Table

	Sum of Squares	df	Mean Square	F	Sig.
Y * X2 Between Groups (Combined)	82.055	6	13.676	51.544	.000
Linearity	77.954	1	77.954	293.809	.000
Deviation from Linearity	4.101	5	.820	3.092	.216
Within Groups	13.531	51	.265		
Total	95.586	57			

ANOVA Table

	Sum of Squares	df	Mean Square	F	Sig.
Y * X3 Between Groups (Combined)	83.343	6	13.891	57.862	.000
Linearity	82.971	1	82.971	345.621	.000
Deviation from Linearity	.372	5	.074	.310	.905
Within Groups	12.243	51	.240		
Total	95.586	57			

ANOVA Table

	Sum of Squares	df	Mean Square	F	Sig.
Y * X4 Between Groups (Combined)	80.150	6	13.358	44.134	.000
Linearity	77.483	1	77.483	255.992	.000
Deviation from Linearity	2.667	5	.533	1.762	.137
Within Groups	15.437	51	.303		
Total	95.586	57			

ANOVA Table

	Sum of Squares	df	Mean Square	F	Sig.
Y * X5 Between Groups (Combined)	89.128	7	12.733	98.575	.000
Linearity	86.751	1	86.751	671.618	.000
Deviation from Linearity	2.377	6	.396	3.067	.212
Within Groups	6.458	50	.129		
Total	95.586	57			



LAMPIRAN 9

**TABEL R *PRODUCT MOMENT*,
TABEL DISTRIBUSI F, DAN TABEL
DISTRIBUSI T**



**LAMPIRAN 9: TABEL R *PRODUCT MOMENT*, TABEL DISTRIBUSI F,
DAN TABEL DISTRIBUSI T**

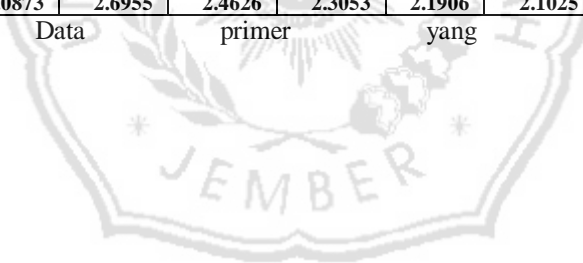
Tabel r product Moment (Sig = 0,05)							
df	r	df	r	df	r	df	r
1	0.9969	26	0.3739	51	0.2706	76	0.2227
2	0.9500	27	0.3673	52	0.2681	77	0.2213
3	0.8783	28	0.3610	53	0.2656	78	0.2199
4	0.8114	29	0.3550	54	0.2632	79	0.2165
5	0.7545	30	0.3494	55	0.2609	80	0.2162
6	0.7067	31	0.3440	56	0.2586	81	0.2159
7	0.6664	32	0.3388	57	0.2564	82	0.2146
8	0.6319	33	0.3388	58	0.2542	83	0.2133
9	0.6021	34	0.3291	59	0.2521	84	0.2120
10	0.5760	35	0.3246	60	0.2500	85	0.2108
11	0.5529	36	0.3202	61	0.2480	86	0.2096
12	0.5324	37	0.3160	62	0.2461	87	0.2084
13	0.5140	38	0.3120	63	0.2441	88	0.2072
14	0.4973	39	0.3081	64	0.2423	89	0.2061
15	0.4821	40	0.3044	65	0.2404	90	0.2050
16	0.4683	41	0.3008	66	0.2387	91	0.2039
17	0.4555	42	0.2973	67	0.2369	92	0.2028
18	0.4438	43	0.2940	68	0.2352	93	0.2018
19	0.4329	44	0.2907	69	0.2335	94	0.2006
20	0.4227	45	0.2876	70	0.2319	95	0.1996
21	0.4132	46	0.2845	71	0.2303	96	0.1986
22	0.4044	47	0.2816	72	0.2287	97	0.1975
23	0.3961	48	0.2787	73	0.2272	98	0.1966
24	0.3882	49	0.2759	74	0.2257	99	0.1956
25	0.3809	50	0.2732	75	0.2242	100	0.1946

Sumber: Data primer yang diolah 2016

Tabel Distribusi F										
DF 2	DF 1									
	1	2	3	4	5	6	7	8	9	10
1	161.4476	199.5000	215.7073	224.5833	230.1619	233.986	236.7684	238.8827	240.5433	241.8818
2	18.5128	19.0000	19.1643	19.2468	19.2964	19.3295	19.3532	19.371	19.3848	19.3959
3	10.1280	9.5521	9.2766	9.1172	9.0135	8.9406	8.8867	8.8452	8.8123	8.7855
4	7.7086	6.9443	6.5914	6.3882	6.2561	6.1631	6.0942	6.041	5.9988	5.9644
5	6.6079	5.7861	5.4095	5.1922	5.0503	4.9503	4.8759	4.8183	4.7725	4.7351
6	5.9874	5.1433	4.7571	4.5337	4.3874	4.2839	4.2067	4.1468	4.099	4.06
7	5.5914	4.7374	4.3468	4.1203	3.9715	3.866	3.787	3.7257	3.6767	3.6365
8	5.3177	4.4590	4.0662	3.8379	3.6875	3.5806	3.5005	3.4381	3.3881	3.3472
9	5.1174	4.2565	3.8625	3.6331	3.4817	3.3738	3.2927	3.2296	3.1789	3.1373
10	4.9646	4.1028	3.7083	3.4780	3.3258	3.2172	3.1355	3.0717	3.0204	2.9782
11	4.8443	3.9823	3.5874	3.3567	3.2039	3.0946	3.0123	2.948	2.8962	2.8536
12	4.7472	3.8853	3.4903	3.2592	3.1059	2.9961	2.9134	2.8486	2.7964	2.7534
13	4.6672	3.8056	3.4105	3.1791	3.0254	2.9153	2.8321	2.7669	2.7144	2.671
14	4.6001	3.7389	3.3439	3.1122	2.9582	2.8477	2.7642	2.6987	2.6458	2.6022
15	4.5431	3.6823	3.2874	3.0556	2.9013	2.7905	2.7066	2.6408	2.5876	2.5437
16	4.4940	3.6337	3.2389	3.0069	2.8524	2.7413	2.6572	2.5911	2.5377	2.4935
17	4.4513	3.5915	3.1968	2.9647	2.8100	2.6987	2.6143	2.548	2.4943	2.4499
18	4.4139	3.5546	3.1599	2.9277	2.7729	2.6613	2.5767	2.5102	2.4563	2.4117
19	4.3807	3.5219	3.1274	2.8951	2.7401	2.6283	2.5435	2.4768	2.4227	2.3779
20	4.3512	3.4928	3.0984	2.8661	2.7109	2.599	2.514	2.4471	2.3928	2.3479
21	4.3248	3.4668	3.0725	2.8401	2.6848	2.5727	2.4876	2.4205	2.366	2.321
22	4.3009	3.4434	3.0491	2.8167	2.6613	2.5491	2.4638	2.3965	2.3419	2.2967
23	4.2793	3.4221	3.0280	2.7955	2.6400	2.5277	2.4422	2.3748	2.3201	2.2747
24	4.2597	3.4028	3.0088	2.7763	2.6207	2.5082	2.4226	2.3551	2.3002	2.2547
25	4.2417	3.3852	2.9912	2.7587	2.6030	2.4904	2.4047	2.3371	2.2821	2.2365
26	4.2252	3.3690	2.9752	2.7426	2.5868	2.4741	2.3883	2.3205	2.2655	2.2197
27	4.2100	3.3541	2.9604	2.7278	2.5719	2.4591	2.3732	2.3053	2.2501	2.2043
28	4.1960	3.3404	2.9467	2.7141	2.5581	2.4453	2.3593	2.2913	2.236	2.19
29	4.1830	3.3277	2.9340	2.7014	2.5454	2.4324	2.3463	2.2783	2.2229	2.1768
30	4.1709	3.3158	2.9223	2.6896	2.5336	2.4205	2.3343	2.2662	2.2107	2.1646
31	4.1596	3.3048	2.9113	2.6787	2.5225	2.4094	2.3232	2.2549	2.1994	2.1532
32	4.1491	3.2945	2.9011	2.6684	2.5123	2.3991	2.3127	2.2444	2.1888	2.1425
33	4.1393	3.2849	2.8916	2.6589	2.5026	2.3894	2.303	2.2346	2.1789	2.1325
34	4.1300	3.2759	2.8826	2.6499	2.4936	2.3803	2.2938	2.2253	2.1696	2.1231
35	4.1213	3.2674	2.8742	2.6415	2.4851	2.3718	2.2852	2.2167	2.1608	2.1143
36	4.1132	3.2594	2.8663	2.6335	2.4772	2.3638	2.2771	2.2085	2.1526	2.1061
37	4.1055	3.2519	2.8588	2.6261	2.4696	2.3562	2.2695	2.2008	2.1449	2.0982
38	4.0982	3.2448	2.8517	2.6190	2.4625	2.349	2.2623	2.1936	2.1375	2.0909
39	4.0913	3.2381	2.8451	2.6123	2.4558	2.3423	2.2555	2.1867	2.1306	2.0839
40	4.0847	3.2317	2.8387	2.6060	2.4495	2.3359	2.249	2.1802	2.124	2.0772
41	4.0785	3.2257	2.8327	2.6000	2.4434	2.3298	2.2429	2.174	2.1178	2.071
42	4.0727	3.2199	2.8270	2.5943	2.4377	2.324	2.2371	2.1681	2.1119	2.065
43	4.0670	3.2145	2.8216	2.5888	2.4322	2.3185	2.2315	2.1625	2.1062	2.0593
44	4.0617	3.2093	2.8165	2.5837	2.4270	2.3133	2.2263	2.1572	2.1009	2.0539
45	4.0566	3.2043	2.8115	2.5787	2.4221	2.3083	2.2212	2.1521	2.0958	2.0487
46	4.0517	3.1996	2.8068	2.5740	2.4174	2.3035	2.2164	2.1473	2.0909	2.0438
47	4.0471	3.1951	2.8024	2.5695	2.4128	2.299	2.2118	2.1427	2.0862	2.0391
48	4.0427	3.1907	2.7981	2.5652	2.4085	2.2946	2.2074	2.1382	2.0817	2.0346
49	4.0384	3.1866	2.7939	2.5611	2.4044	2.2904	2.2032	2.134	2.0775	2.0303
50	4.0343	3.1826	2.7900	2.5572	2.4004	2.2864	2.1992	2.1299	2.0734	2.0261
51	4.0304	3.1788	2.7862	2.5534	2.3966	2.2826	2.1953	2.126	2.0694	2.0222
52	4.0266	3.1751	2.7826	2.5498	2.3930	2.2789	2.1916	2.1223	2.0656	2.0184
53	4.0230	3.1716	2.7791	2.5463	2.3894	2.2754	2.1881	2.1187	2.062	2.0147
54	4.0195	3.1682	2.7758	2.5429	2.3861	2.272	2.1846	2.1152	2.0585	2.0112
55	4.0162	3.1650	2.7725	2.5397	2.3828	2.2687	2.1813	2.1119	2.0552	2.0078
56	4.0130	3.1619	2.7694	2.5366	2.3797	2.2656	2.1782	2.1087	2.0519	2.0045
57	4.0099	3.1588	2.7664	2.5336	2.3767	2.2625	2.1751	2.1056	2.0488	2.0014
58	4.0069	3.1559	2.7636	2.5307	2.3738	2.2596	2.1721	2.1026	2.0458	1.9983
59	4.0040	3.1531	2.7608	2.5279	2.3710	2.2568	2.1693	2.0997	2.0429	1.9954
60	4.0012	3.1504	2.7581	2.5252	2.3683	2.2541	2.1665	2.097	2.0401	1.9926
61	3.9985	3.1478	2.7555	2.5226	2.3657	2.2514	2.1639	2.0943	2.0374	1.9899
62	3.9959	3.1453	2.7530	2.5201	2.3631	2.2489	2.1613	2.0917	2.0348	1.9872
63	3.9934	3.1428	2.7505	2.5177	2.3607	2.2464	2.1588	2.0892	2.0322	1.9847

64	3.9909	3.1404	2.7482	2.5153	2.3583	2.244	2.1564	2.0868	2.0298	1.9822
65	3.9886	3.1381	2.7459	2.5130	2.3560	2.2417	2.1541	2.0844	2.0274	1.9798
66	3.9863	3.1359	2.7437	2.5108	2.3538	2.2395	2.1518	2.0821	2.0251	1.9775
67	3.9840	3.1338	2.7416	2.5087	2.3517	2.2373	2.1497	2.0799	2.0229	1.9752
68	3.9819	3.1317	2.7395	2.5066	2.3496	2.2352	2.1475	2.0778	2.0207	1.973
69	3.9798	3.1296	2.7375	2.5046	2.3475	2.2332	2.1455	2.0757	2.0186	1.9709
70	3.9778	3.1277	2.7355	2.5027	2.3456	2.2312	2.1435	2.0737	2.0166	1.9689
71	3.9758	3.1258	2.7336	2.5008	2.3437	2.2293	2.1415	2.0717	2.0146	1.9669
72	3.9739	3.1239	2.7318	2.4989	2.3418	2.2274	2.1397	2.0698	2.0127	1.9649
73	3.9720	3.1221	2.7300	2.4971	2.3400	2.2256	2.1378	2.068	2.0108	1.9631
74	3.9702	3.1203	2.7283	2.4954	2.3383	2.2238	2.136	2.0662	2.009	1.9612
75	3.9685	3.1186	2.7266	2.4937	2.3366	2.2221	2.1343	2.0644	2.0073	1.9594
76	3.9668	3.1170	2.7249	2.4920	2.3349	2.2204	2.1326	2.0627	2.0055	1.9577
77	3.9651	3.1154	2.7233	2.4904	2.3333	2.2188	2.131	2.0611	2.0039	1.956
78	3.9635	3.1138	2.7218	2.4889	2.3317	2.2172	2.1294	2.0595	2.0022	1.9544
79	3.9619	3.1123	2.7203	2.4874	2.3302	2.2157	2.1278	2.0579	2.0007	1.9528
80	3.9604	3.1108	2.7188	2.4859	2.3287	2.2142	2.1263	2.0564	1.9991	1.9512
81	3.9589	3.1093	2.7173	2.4844	2.3273	2.2127	2.1248	2.0549	1.9976	1.9497
82	3.9574	3.1079	2.7159	2.4830	2.3259	2.2113	2.1234	2.0534	1.9961	1.9482
83	3.9560	3.1065	2.7146	2.4817	2.3245	2.2099	2.122	2.052	1.9947	1.9468
84	3.9546	3.1052	2.7132	2.4803	2.3231	2.2086	2.1206	2.0506	1.9933	1.9454
85	3.9532	3.1038	2.7119	2.4790	2.3218	2.2072	2.1193	2.0493	1.9919	1.944
86	3.9519	3.1026	2.7106	2.4777	2.3205	2.2059	2.118	2.048	1.9906	1.9426
87	3.9506	3.1013	2.7094	2.4765	2.3193	2.2047	2.1167	2.0467	1.9893	1.9413
88	3.9493	3.1001	2.7082	2.4753	2.3181	2.2034	2.1155	2.0454	1.988	1.94
89	3.9481	3.0989	2.7070	2.4741	2.3169	2.2022	2.1143	2.0442	1.9868	1.9388
90	3.9469	3.0977	2.7058	2.4729	2.3157	2.2011	2.1131	2.043	1.9856	1.9376
91	3.9457	3.0966	2.7047	2.4718	2.3145	2.1999	2.1119	2.0418	1.9844	1.9364
92	3.9445	3.0954	2.7036	2.4707	2.3134	2.1988	2.1108	2.0407	1.9833	1.9352
93	3.9434	3.0943	2.7025	2.4696	2.3123	2.1977	2.1097	2.0395	1.9821	1.9341
94	3.9423	3.0933	2.7014	2.4685	2.3113	2.1966	2.1086	2.0384	1.981	1.9329
95	3.9412	3.0922	2.7004	2.4675	2.3102	2.1955	2.1075	2.0374	1.9799	1.9318
96	3.9401	3.0912	2.6994	2.4665	2.3092	2.1945	2.1065	2.0363	1.9789	1.9308
97	3.9391	3.0902	2.6984	2.4655	2.3082	2.1935	2.1054	2.0353	1.9778	1.9297
98	3.9381	3.0892	2.6974	2.4645	2.3072	2.1925	2.1044	2.0343	1.9768	1.9287
99	3.9371	3.0882	2.6965	2.4636	2.3063	2.1915	2.1035	2.0333	1.9758	1.9277
100	3.9361	3.0873	2.6955	2.4626	2.3053	2.1906	2.1025	2.0323	1.9748	1.9267

Sumber: Data primer yang diolah 2018



Tabel Distribusi t			
Df	0,1	0,05	0,025
1	3.0777	6.3138	12.7062
2	1.8856	2.9200	4.3027
3	1.6377	2.3534	3.1824
4	1.5332	2.1318	2.7764
5	1.4759	2.0150	2.5706
6	1.4398	1.9432	2.4469
7	1.4149	1.8946	2.3646
8	1.3968	1.8595	2.3060
9	1.3830	1.8331	2.2622
10	1.3722	1.8125	2.2281
11	1.3634	1.7959	2.2010
12	1.3562	1.7823	2.1788
13	1.3502	1.7709	2.1604
14	1.3450	1.7613	2.1448
15	1.3406	1.7531	2.1314
16	1.3368	1.7459	2.1199
17	1.3334	1.7396	2.1098
18	1.3304	1.7341	2.1009
19	1.3277	1.7291	2.0930
20	1.3253	1.7247	2.0860
21	1.3232	1.7207	2.0796
22	1.3212	1.7171	2.0739
23	1.3195	1.7139	2.0687
24	1.3178	1.7109	2.0639
25	1.3163	1.7081	2.0595
26	1.3150	1.7056	2.0555
27	1.3137	1.7033	2.0518
28	1.3125	1.7011	2.0484
29	1.3114	1.6991	2.0452
30	1.3104	1.6973	2.0423
31	1.3095	1.6955	2.0395
32	1.3086	1.6939	2.0369
33	1.3077	1.6924	2.0345
34	1.3070	1.6909	2.0322
35	1.3062	1.6896	2.0301
36	1.3055	1.6883	2.0281
37	1.3049	1.6871	2.0262
38	1.3042	1.6860	2.0244
39	1.3036	1.6849	2.0227
40	1.3031	1.6839	2.0211
41	1.3025	1.6829	2.0195
42	1.3020	1.6820	2.0181
43	1.3016	1.6811	2.0167
44	1.3011	1.6802	2.0154
45	1.3006	1.6794	2.0141
46	1.3002	1.6787	2.0129
47	1.2998	1.6779	2.0117
48	1.2994	1.6772	2.0106
49	1.2991	1.6766	2.0096

50	1.2987	1.6759	2.0086
51	1.2984	1.6753	2.0076
52	1.2980	1.6747	2.0066
53	1.2977	1.6741	2.0057
54	1.2974	1.6736	2.0049
55	1.2971	1.6730	2.0040
56	1.2969	1.6725	2.0032
57	1.2966	1.6720	2.0025
58	1.2963	1.6716	2.0017
59	1.2961	1.6711	2.0010
60	1.2958	1.6706	2.0003
61	1.2956	1.6702	1.9996
62	1.2954	1.6698	1.9990
63	1.2951	1.6694	1.9983
64	1.2949	1.6690	1.9977
65	1.2947	1.6686	1.9971
66	1.2945	1.6683	1.9966
67	1.2943	1.6679	1.9960
68	1.2941	1.6676	1.9955
69	1.2939	1.6672	1.9949
70	1.2938	1.6669	1.9944
71	1.2936	1.6666	1.9939
72	1.2934	1.6663	1.9935
73	1.2933	1.6660	1.9930
74	1.2931	1.6657	1.9925
75	1.2929	1.6654	1.9921
76	1.2928	1.6652	1.9917
77	1.2926	1.6649	1.9913
78	1.2925	1.6646	1.9908
79	1.2924	1.6644	1.9905
80	1.2922	1.6641	1.9901
81	1.2921	1.6639	1.9897
82	1.2920	1.6636	1.9893
83	1.2918	1.6634	1.9890
84	1.2917	1.6632	1.9886
85	1.2916	1.6630	1.9883
86	1.2915	1.6628	1.9879
87	1.2914	1.6626	1.9876
88	1.2912	1.6624	1.9873
89	1.2911	1.6622	1.987
90	1.291	1.662	1.9867
91	1.2909	1.6618	1.9864
92	1.2908	1.6616	1.9861
93	1.2907	1.6614	1.9858
94	1.2906	1.6612	1.9855
95	1.2905	1.6611	1.9853
96	1.2904	1.6609	1.985
97	1.2903	1.6607	1.9847
98	1.2902	1.6606	1.9845
99	1.2902	1.6604	1.9842
100	1.2901	1.6602	1.984

Sumber: Data primer yang diolah 2018

LAMPIRAN 10
SURAT PERNYATAAN PENELITIAN





MAJELIS PENDIDIKAN DASAR DAN MENENGAH MUHAMMADIYAH
SEKOLAH MENENGAH KEJURUAN
SMK MUHAMMADIYAH 02 PALERAN
(TERAKREDITASI "B")

NSS : 342052414289

Jl. Gambirano No. 02 ☎ 081234619510 Paleran, Umbulsari, Jember 68166
Website : www.smkmuh02paleran.sch.id E-mail : smkmu02paleran@gmail.com

Nomor : 126 /IV.b./02/IMB/SMKM02P/07/2018 Jember, 30 Juli 2018

Lampiran : -

Perihal : Konfirmasi Penelitian

Kepada Yth. : Dekan Fakultas Ekonomi
Universitas Muhammadiyah Jember

Di : Tempat

Assalamu'alaikum wr. wb.

Dengan Hormat, Berdasarkan surat pengantar dari Universitas Muhammadiyah Jember yang kami terima perihal ijin penelitian dengan ini disampaikan bahwa:

Nama : LENY FATMAWATI

NIM : 1410412015

Fakultas/ Prodi : Ekonomi/ Manajemen Sore

Universitas : Universitas Muhammadiyah Jember

Menyatakan bahwa mahasiswi yang berketerangan diatas Telah menyelesaikan serangkaian penelitian yang meliputi : Observasi, wawancara dan Quisioner sebagai bahan penyusunan skripsi di SMK Muhammadiyah 02 Paleran pada bulan Maret.

Demikian surat ini pernyataan ini kami buat dengan sebenar-benarnya, atas perhatian dan kerjasamanya kami sampaikan terimakasih.

Wassalamualaikum Wr. Wb.

Paleran, 30 Juli 2018

Kepala SMK Muhammadiyah 02 Paleran

ABDUL HALIM, S.Pd., M.Pd.

NBM. 1324 6695 556744