

Abstrak

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Hubungan Penerapan Jenjang Karir Perawat Dengan Mutu Pelayanan Keperawatan di RS Paru Jember, 2021

viii + 70 hal + 19 tabel + 1 diagram + 9 lampiran

Abstrak

Undang – undang Nomor 38 Tahun 2014 tentang Keperawatan mengamanatkan bahwa profesi perawat harus memberikan pelayanan keperawatan yang bermutu dan aman bagi pasien. Komitmen pimpinan RS dan menejer keperawatan penting terhadap peningkatan SDM keperawatan yang nantinya akan berdampak pada mutu pelayanan keperawatan. Penelitian ini bertujuan untuk mengetahui hubungan penerapan jenjang karir perawat dengan mutu pelayanan keperawatan di RS Paru Jember. Metode penelitian yang digunakan dalam penelitian ini adalah metode korelasional dengan sample sebanyak 89 responden. Teknik sampling pada penelitian ini menggunakan *Simple Random Sampling* dengan teknik analisis data menggunakan uji *spearman rho*. Hasil penelitian menunjukkan bahwa penerapan jenjang karier perawat pada perawat sebagian besar telah optimal (62,9%) dan kualitas pelayanan keperawatan mayoritas adalah baik (92,1%). Hasil analisis statistik menunjukkan bahwa ada hubungan penerapan jenjang karir perawat dengan mutu pelayanan keperawatan ($p\ value = 0,000$). Penelitian ini menunjukkan bahwa penerapan jenjang karir telah optimal namun diperlukan upaya yang lebih dan dukungan manajemen rumah sakit dalam mengatur pola penjenjangan karier. Serta perlu adanya evaluasi menggunakan standar yang baku dalam menilai kualitas layanan keperawatan di rumah sakit.

Kata kunci : Jenjang Karier Perawat, Kualitas Layanan, Keperawatan
Daftar Pustaka : 28 (2010-2020)

Abstract

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The Relationship between Nursing Career Paths and Quality of Nursing Services at the RS Paru Jember

viii + 86 pages + 19 tables + 1 picture + 9 attachments

Abstract

Law Number 38 of 2014 concerning Nursing mandates that the nursing profession must provide quality and safe nursing services for patients. The commitment of hospital leaders and nursing managers is important for increasing nursing human resources which will have an impact on the quality of nursing services. This study aims to determine the relationship between the application of nursing careers and the quality of nursing services in hospitals. The research method used in this research is correlational method with a sample of 89 respondents. The sampling technique in this study used Simple Random Sampling with data analysis techniques using the Spearman rho test. The results showed that the application of nursing careers to nurses was mostly optimal (62.9%) and the quality of nursing services was majority good (92.1%). The results of statistical analysis showed that there was a relationship between the application of nursing careers and the quality of nursing services (p value = 0.000). This research shows that the application of career paths has been optimal, but it requires more effort and support from hospital management in managing career path patterns. As well as the need for an evaluation using standards in assessing the quality of nursing services in hospitals.

Key Words : Nursing Career Path, Service Quality, Nursing
Bibliography : 28 (2010-2020)