

ABSTRAK

Abstrak

UNIVERSITAS MUHAMMADIYAH JEMBER
PROGRAM STUDI PROFESI NERS
FAKULTAS ILMU KESEHATAN

Karya Ilmiah Akhir, 21 Juni 2026
Istikomah, S.Kep.

Persepsi Orang Tua Tentang Perilaku Caring Perawat Dalam Pemberian Asuhan Keperawatan Anak Di Ruang Aster Rsud Dr. Soebandi Jember

xiii + 103 halaman + 3 tabel + 11 lampiran

Abstrak

Perilaku caring perawat merupakan aspek penting dalam pelayanan keperawatan anak karena dapat meningkatkan rasa aman dan kepercayaan orang tua terhadap pelayanan yang diberikan. Penelitian ini bertujuan mengeksplorasi persepsi orang tua terhadap perilaku caring perawat dalam pemberian asuhan keperawatan anak di Ruang Aster RSUD dr. Soebandi Jember. Penelitian ini menggunakan desain kualitatif deskriptif dengan pendekatan analisis tematik. Data diperoleh melalui wawancara mendalam dan observasi nonpartisipatif terhadap tiga orang tua pasien anak yang dipilih secara purposive. Analisis data dilakukan melalui proses pengkodean, kategorisasi, dan penentuan tema. Hasil penelitian menghasilkan empat tema utama, yaitu perilaku caring perawat memberikan rasa aman, komunikasi terapeutik membangun kepercayaan orang tua, empati dan dukungan emosional kepada anak serta keluarga, dan sikap ramah serta penghargaan terhadap keluarga pasien. Orang tua menilai perilaku caring tidak hanya terlihat dari kemampuan teknis, tetapi juga dari hubungan interpersonal yang baik. Penelitian ini menunjukkan bahwa perilaku caring mendukung pelaksanaan pelayanan keperawatan anak yang berpusat pada keluarga.

Kata Kunci: Perilaku caring; Persepsi orang tua; Keperawatan anak; *Family-centered care*.

Daftar Pustaka: 2021-2026

ABSTRAK

Abstract

MUHAMMADIYAH UNIVERSITY OF JEMBER
NURSING PROFESSION PROGRAM
FACULTY OF HEALTH SCIENCES

Final Scientific Paper, 21 June, 2026
Istikomah

Parents' Perceptions of Nurses' Caring Behavior in Providing Pediatric Nursing Care at Aster Ward, RSUD dr. Soebandi Jember

xiv + 103 pages + 3 tables + 11 appendices

Abstract

Nurses' caring behavior is an important aspect of pediatric nursing services as it enhances parents' sense of security and trust. This study aimed to explore parents' perceptions of nurses' caring behavior in providing pediatric nursing care at the Aster Ward of dr. Soebandi Hospital, Jember. This study employed a descriptive qualitative design with a thematic analysis approach. Data were collected through in-depth interviews and non-participant observations involving three parents of pediatric patients selected purposively. Data analysis included coding, categorizing, and theme development. The findings identified four themes: nurses' caring behavior provides security, therapeutic communication builds trust, empathy and emotional support are given to children and parents, and nurses demonstrate friendliness and respect toward families. Parents perceived caring behavior through both technical competence and positive interpersonal relationships. This study indicates that caring behavior supports the implementation of family-centered pediatric nursing care.

Keywords: caring behavior, parents' perceptions, pediatric nursing, family-centered care.

References: 2021-2026