

ABSTRAK
UNIVERSITAS MUHAMMADIYAH JEMBER
PROGRAM STUDI PROFESI NERS
FAKULTAS ILMU KESEHATAN

Karya Ilmiah Akhir, Juli 2026
Dhea Fadia Pasha, S.Kep.

Persepsi Orang Tua Terhadap Perilaku Caring Perawat Dalam Menghadirkan Lingkungan Yang Nyaman Bagi Anak Diruang Melati RSUD dr. H. Koesnadi Bondowoso

Xiv + 127 hal + tabel + lampiran

Abstrak

Perilaku *caring* perawat merupakan bagian penting dalam pelayanan keperawatan anak karena berperan dalam menciptakan lingkungan yang nyaman, aman, dan mendukung proses penyembuhan selama hospitalisasi. Persepsi orang tua terhadap perilaku *caring* perawat penting dikaji sebagai dasar untuk meningkatkan mutu pelayanan keperawatan anak. Penelitian ini bertujuan mendeskripsikan persepsi orang tua terhadap perilaku *caring* perawat dalam menghadirkan lingkungan yang nyaman bagi anak di Ruang Melati RSUD dr. H. Koesnadi Bondowoso. Penelitian menggunakan desain deskriptif kualitatif dengan pendekatan analisis tematik. Partisipan berjumlah tiga orang tua pasien anak yang dipilih menggunakan teknik purposive sampling. Pengumpulan data dilakukan melalui wawancara mendalam, observasi, dokumentasi, dan catatan lapangan. Analisis data menggunakan pendekatan tematik Braun dan Clarke (2006). Hasil penelitian menghasilkan tujuh tema, yaitu upaya perawat menjaga kebersihan ruang, upaya perawat menata posisi anak agar nyaman, komunikasi yang lembut dan menenangkan, menciptakan suasana hangat di sekitar tempat tidur anak, respons perawat terhadap kebutuhan anak, perhatian perawat kepada anak dan keluarga, serta penilaian keseluruhan terhadap perilaku *caring* perawat. Ketujuh tema tersebut menunjukkan bahwa orang tua memaknai perilaku *caring* perawat sebagai bentuk kepedulian yang memberikan kenyamanan fisik dan psikologis, meningkatkan rasa aman, memperkuat kepercayaan keluarga, serta mendukung proses penyembuhan anak. Perilaku *caring* perawat perlu dipertahankan dan ditingkatkan sebagai bagian dari pelayanan keperawatan anak yang holistik dan berpusat pada anak serta keluarga.

Kata Kunci: Caring Perawat, Persepsi Orang Tua, Keperawatan Anak, Lingkungan Yang Nyaman, Hospitalisasi
Daftar Pustaka 37 (2021 – 2026)

ABSTRACT
MUHAMMADIYAH UNIVERSITY OF JEMBER
PROFESIONAL STUDY PROGRAM
FACULTY OF HEALTH SCIENCE

Final Scientific Work, June 2026
Dhea Fadia Pasha, S.Kep.

Parents' Perceptions of Nurses' Caring Behavior in Creating a Comfortable Environment for Children in the Melati Ward of dr. H. Koesnadi Regional Hospital, Bondowoso.

Xiv + 127 pages + 4 tables + 8 appendices

Abstract

Nurses' caring behavior is an essential component of pediatric nursing care because it contributes to creating a comfortable and safe environment that supports children's recovery during hospitalization. Parents' perceptions of nurses' caring behavior are important to evaluate as a basis for improving the quality of pediatric nursing services. This study aimed to describe parents' perceptions of nurses' caring behavior in creating a comfortable environment for children in the Melati Ward of dr. H. Koesnadi Regional Hospital, Bondowoso. This study employed a qualitative descriptive design with a thematic analysis approach. Three parents of hospitalized children were selected using purposive sampling. Data were collected through in-depth interviews, observations, documentation, and field notes. Data were analyzed using Braun and Clarke's (2006) thematic analysis. The findings identified seven themes: nurses' efforts to maintain ward cleanliness, assisting children in achieving comfortable positioning, using gentle and comforting communication, creating a warm atmosphere around the child's bedside, responding promptly to children's needs, showing attention to children and their families, and overall perceptions of nurses' caring behavior. These findings indicate that parents perceived nurses' caring behavior as a form of concern that promotes children's physical and psychological comfort, enhances their sense of security, strengthens family trust, and supports the healing process. Therefore, nurses' caring behavior should be maintained and continuously improved as an integral part of holistic, child- and family-centered pediatric nursing care.

Keywords: Caring Behavior, Nurses, Parents' Perceptions, Pediatric Nursing, Comfortable Environment, Hospitalization
Bibliography 37 (2021 – 2026)