

ABSTRAK
UNIVERSITAS MUHAMMADIYAH JEMBER
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Persepsi Orang Tua Terhadap Perilaku Caring Perawat Dalam Berkolaborasi
Selama Anak Dirawat Di Ruang Melati RSUD dr. H. Koesnadi Bondowoso.

Xv + 121 hal + 2 tabel + lampiran

Abstrak

Hospitalisasi pada anak memerlukan kolaborasi yang baik antara perawat dan orang tua. Perilaku caring perawat berperan penting dalam membangun hubungan tersebut melalui komunikasi, empati, dan keterlibatan keluarga. Penelitian ini bertujuan mendeskripsikan persepsi orang tua terhadap perilaku caring perawat dalam berkolaborasi selama anak dirawat di Ruang Melati RSUD dr. H. Koesnadi Bondowoso. Penelitian ini menggunakan desain deskriptif kualitatif dengan pendekatan analisis tematik Braun dan Clarke. Partisipan berjumlah tiga orang tua pasien anak yang dipilih menggunakan purposive sampling. Data dikumpulkan melalui wawancara semi terstruktur, observasi, dan catatan lapangan. Hasil penelitian menunjukkan lima tema utama, yaitu komunikasi dan keterbukaan informasi, sikap ramah, empati, dan penghargaan, kehadiran, kepekaan, dan dukungan emosional, kolaborasi dan keterlibatan orang tua, serta penilaian keseluruhan terhadap perilaku caring. Secara umum, orang tua memersepsikan perilaku caring perawat secara positif, meskipun masih terdapat beberapa aspek yang perlu ditingkatkan, terutama pada konsistensi komunikasi, dukungan emosional, dan pelibatan orang tua dalam proses perawatan. Penelitian ini menyimpulkan bahwa perilaku caring perawat berperan penting dalam membangun kolaborasi dengan orang tua sehingga mendukung pelayanan keperawatan anak yang berorientasi pada keluarga.

Kata Kunci: Perilaku Caring, *Theory Of Human Caring Jean Watson*, *Family-Centered Care*, Kolaborasi, Orang Tua.
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ABSTRACT
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Parental Perceptions of Nurses' Caring Behavior During Collaboration While Children Are Hospitalized in the Melati Ward at Dr. H. Koesnadi Regional General Hospital, Bondowoso.

Xv + 121 pages + 2 tables + appendices

Abstract

Hospitalization of children requires effective collaboration between nurses and parents. Nurses' caring behavior plays an important role in establishing this relationship through communication, empathy, and family involvement. This study aimed to describe parents' perceptions of nurses' caring behavior in collaboration during their child's hospitalization at Melati Ward, Dr. H. Koesnadi Bondowoso Regional Hospital. This study employed a qualitative descriptive design using Braun and Clarke's thematic analysis approach. The participants consisted of three parents of hospitalized children selected through purposive sampling. Data were collected through semi-structured interviews, observations, and field notes. The findings revealed five main themes: communication and information sharing, kindness, empathy, and respect, presence, sensitivity, and emotional support, parental collaboration and involvement, and overall evaluation of nurses' caring behavior. Overall, parents perceived nurses' caring behavior positively, although several aspects still require improvement, particularly communication consistency, emotional support, and parental involvement in the care process. This study concludes that nurses' caring behavior plays an important role in strengthening collaboration with parents, thereby supporting family-centered pediatric nursing care..

Keywords: Caring Behavior, Jean Watson's Theory of Human Caring, Family-Centered Care, Collaboration, Parents.
Bibliography 31 (2021 – 2026)