

ABSTRAK  
UNIVERSITAS MUHAMMADIYAH JEMBER  
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FAKULTAS ILMU KESEHATAN

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Persepsi Orang Tua Terhadap Perilaku Caring Perawat Pada Tahap Pengkajian Keperawatan Anak Di Ruang Aster RSD dr. Soebandi Jember.

Xiv + 141 hal + 2 tabel + 11 lampiran

Abstrak

Perilaku caring perawat merupakan inti pelayanan keperawatan yang berperan dalam membangun hubungan terapeutik antara perawat, anak, dan orang tua. Pada tahap pengkajian keperawatan anak, orang tua menjadi sumber informasi utama sehingga persepsi mereka terhadap perilaku caring perawat penting untuk dikaji. Penelitian ini bertujuan mendeskripsikan persepsi orang tua terhadap perilaku caring perawat pada tahap pengkajian keperawatan anak di Ruang Aster RSD dr. Soebandi Jember. Penelitian ini menggunakan desain deskriptif kualitatif dengan pendekatan analisis tematik. Partisipan berjumlah tiga orang tua pasien anak yang dipilih menggunakan teknik purposive sampling. Data dikumpulkan melalui wawancara mendalam, observasi nonpartisipatif, dan catatan lapangan, kemudian dianalisis menggunakan metode Braun dan Clarke. Hasil penelitian menghasilkan tujuh tema, yaitu komunikasi empatik saat menggali data, perhatian terhadap kenyamanan anak, kesabaran perawat saat bertanya, cara perawat menyapa anak dan orang tua, kontak mata dan komunikasi nonverbal, sikap menghargai orang tua, serta penilaian keseluruhan terhadap perilaku caring perawat. Sebagian besar partisipan memaknai perilaku caring perawat secara positif. Perilaku caring perawat pada tahap pengkajian keperawatan anak dipersepsikan positif oleh orang tua dan berkontribusi dalam menciptakan kenyamanan, meningkatkan kepercayaan, serta membangun hubungan terapeutik yang baik.

Kata Kunci: Perilaku Caring, Persepsi Orang Tua, Pengkajian Keperawatan Anak, Perawat, Keperawatan Anak  
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**ABSTRACT**

**MUHAMMADIYAH UNIVERSITY OF JEMBER**  
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*Parents' Perceptions of Nurses' Caring Behavior During the Pediatric Nursing Assessment Phase in the Aster Ward of Dr. Soebandi Regional General Hospital, Jember.*

*Xiv + 141 pages + 2 tables + 11 appendices*

**Abstract**

*Nurses' caring behavior is the core of nursing care and plays an important role in establishing therapeutic relationships between nurses, children, and parents. During the pediatric nursing assessment stage, parents become the primary source of information; therefore, their perceptions of nurses' caring behavior are important to explore. This study aimed to describe parents' perceptions of nurses' caring behavior during the pediatric nursing assessment stage in the Aster Ward of RSD dr. Soebandi Jember. This study employed a descriptive qualitative design with a thematic analysis approach. The participants consisted of three parents of pediatric patients selected using purposive sampling. Data were collected through in-depth interviews, non-participant observation, and field notes, and were analyzed using Braun and Clarke's thematic analysis method. The findings generated seven themes: empathetic communication during data collection, attention to children's comfort, nurses' patience when asking questions, the way nurses greet children and parents, eye contact and nonverbal communication, respectful attitudes toward parents, and overall evaluations of nurses' caring behavior. Most participants perceived nurses' caring behavior positively. Parents generally perceived nurses' caring behavior during the pediatric nursing assessment stage positively, as it contributed to creating comfort, increasing trust, and establishing good therapeutic relationships..*

*Keywords: Caring Behavior, Parents' Perceptions, Pediatric Nursing Assessment, Nurses, Pediatric Nursing*  
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